# MSC CRUISES

ANNUAL BROCHURE I.2014 | XI.2014

MSC TRAVELLERS 9 OUT OF 10 RECOMMEND US*

## The Mediterranean way of life.

MSC Grand Voyages, The United Arab Emirates, Mediterranean, Canary Islands, Caribbean, South America, South Africa, Northern Europe

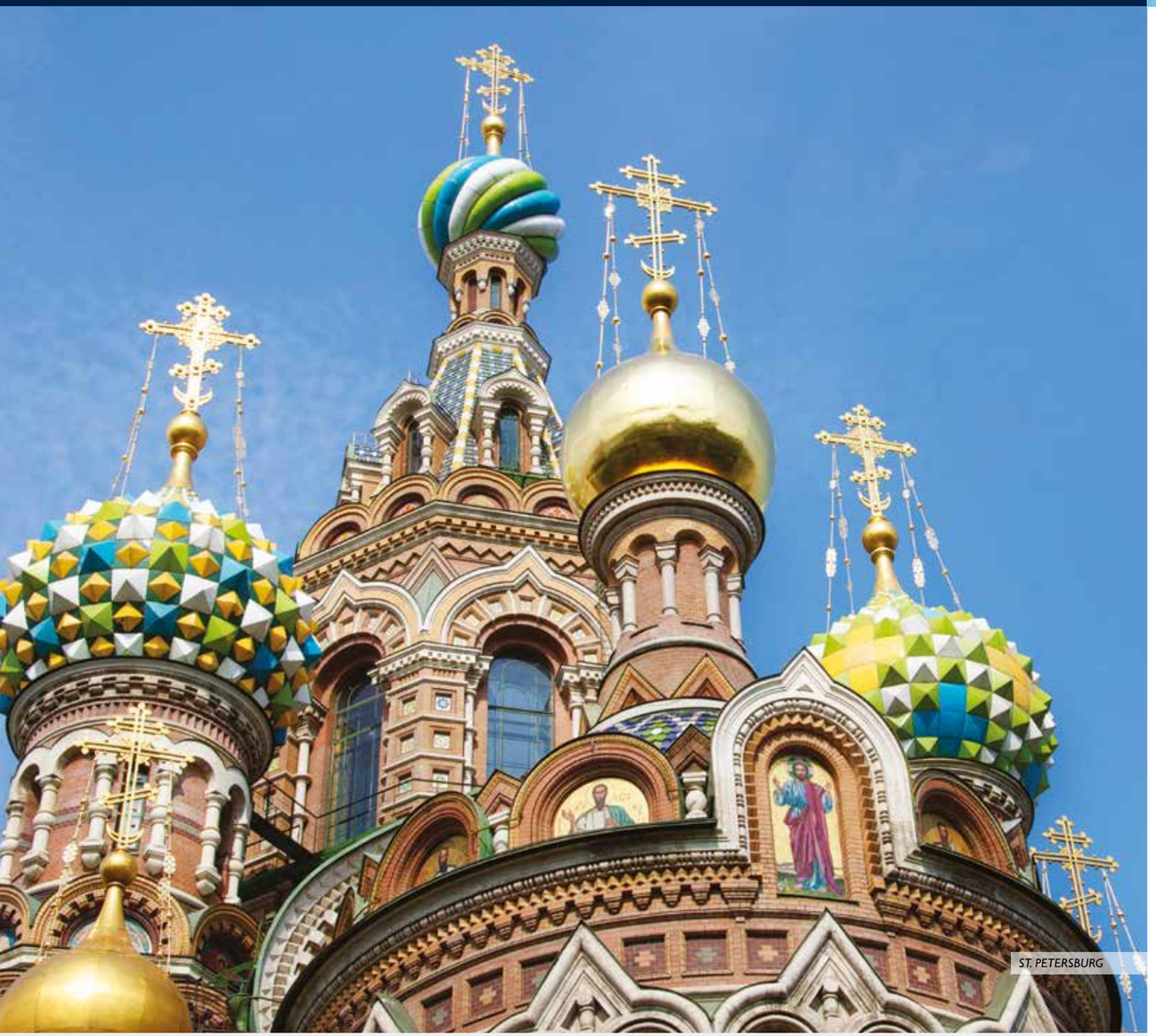
# SPECIAL PACKAGES

So you've found your dream destination and chosen your ideal itinerary. Before booking, don't forget to customise your cruise and save with our amazing special packages. From Food & Beverages, Excursions, Spa Treatments, Anniversary Gifts and Onboard Ceremonies to Fly & Cruise, Park & Cruise and Extend Your Stay deals, you'll find the perfect combination to indulge your every desire. And remember, as well as enriching your cruise, they're great value for money!

# MAKE THE MAGIC LAST A LITTLE LONGER

Enrich your voyage of discovery on land.

BARCELONA



ST. PETERSBURG

**BOOK IN ADVANCE** TO SECURE YOUR PLACE AT THE BEST PRICE AND GIVE YOURSELF MORE TIME TO ENJOY YOUR CRUISE, BOOK IN ADVANCE ! TO DO SO, EITHER CONSULT YOUR TRAVEL AGENT OR VISIT **WWW.MSCKRSTARENJA.COM**, WHERE YOU'LL FIND DETAILS AND VIDEOS OF OUR MOST POPULAR EXCURSIONS.



## EXPLORER FORMULA

One of the joys of cruising is the chance to discover enchanting new destinations in comfort and style. At each port of call, our excursions offer you the most memorable experiences in the most fascinating places, accompanied by experienced, professional personnel. To get more for less from your time ashore, why not take advantage of our Explorer Formula? The package comprises three of the best excursions* available on each cruise at one very attractive price. Please note that this is a limited availability offer and is valid only on selected departures**.

Please see below for an example of the Explorer Formula package:

| EXPLORER FORMULA<br>**EXCURSIONS PACKAGE**<br>Excursion in Buzios, Salvador de Bahia, Ilha Grande | ADULTS (Age >18) | CHILDREN (Age 13-17) | CHILDREN (Age <13) |
|---|---|---|---|
| | € 99 | € 99 | € 75 |

For a complete list of the Explorer Formula packages available, please consult the itinerary pages.

* Explorer Formula packages cannot be modified or refunded. In the event of one or more excursions being cancelled by MSC Cruises, the offer is not applicable to other excursions different from those included in the package.

** The Explorer Formula is available on selected departures for the following destinations: Mediterranean, Northern Europe, MSC Grand Voyages, The United Arab Emirates, Caribbean and Antilles, South America. For a complete list of the Explorer Formula packages available, please visit our website: www.msckrstarenja.com.

## EXTEND YOUR STAY

Want to prolong the pleasure of your cruise? Our Extend Your Stay formula lets you begin or continue your voyage of discovery on land, with a special tour or hotel package before or after your cruise. Take a little more time to explore a new city, discover the natural beauty of a new country or immerse yourself in a new culture. Whatever you choose to do, it's an unbeatable opportunity to get to know your destination better. What's more, it offers excellent value for money compared to booking a separate holiday. And because we take care of all the details, you know everything will go smoothly. So you can savour every moment on land, as well as every moment at sea.

For further information about the Extend Your Stay formula, please consult your travel agent.

# FOOD & DRINK
## PACKAGES

Refresh yourself with great savings.

| ALLEGRO PACKAGES | | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|---|
| DRINKS ANYTIME | **ALLEGRO ADULT** | 4 bottles of wine + 7bottles of mineral water or 14 draft beers (40 cl) + 7 bottles of mineral water. | • The United Arab Emirates<br>• Antilles<br>• Mediterranean<br>• Canary Islands<br>• Northern Europe<br>• MSC Grand Voyages to winter destinations except of Caribbean<br>• MSC Grand Voyages from The United Arab Emirates and Antilles. | Drinks included in this package can be consumed in the main restaurants, self-service buffet and bars. Unfinished bottles of wine ordered at your dining table in the main restaurant will be carefully conserved and served the next day, whereas safekeeping cannot be provided for bottles ordered at the self-service buffet or at the bar. | **€ 69** |
| | **ALLEGRO CHILD** | 14 soft drinks or fruit juices. | | | **€ 34** |

| CHEERS! PACKAGES | | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|---|
| UNLIMITED MEALTIME DRINKS | **CHEERS! ADULT** | Unlimited consumption of a selection of alcoholic and non-alcoholic beverages including wine (choice of 2 whites, 2 reds and 1 rosé), draft beer, soft drinks and mineral water during lunch and dinner. | • The United Arab Emirates<br>• Antilles and the Caribbean<br>• Mediterranean<br>• Canary Islands<br>• Northern Europe<br>• MSC Grand Voyages to winter destinations<br>• MSC Grand Voyages from The United Arab Emirates, Antilles and the Caribbean. | The package is valid for every day of the cruise and cannot be purchased on a daily basis. The package must be booked by all guests occupying the same cabin, or just travelling together and wishing to eat at the same table. The price of the package applies to each day of the cruise except for the day of disembarkation. The self-service buffet offers the same wine selection as the main restaurants. Wine is served by the glass, mineral water by the bottle, while draft beer and soft drinks are on tap (or in cans, where tap drinks are not available).<br>This service is limited only to lunch and dinner in the main restaurants and at the self-service buffet. It is not valid for the Specialty Restaurants. | **€ 16,50** (per day) |
| | **CHEERS! CHILD** | Unlimited soft drinks, mineral water and juices during lunch and dinner. | | | **€ 9** (per day) |

| ALLEGRISSIMO PACKAGES | | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|---|
| 24-HOUR UNLIMITED DRINKS | **ALLEGRISSIMO ADULT** | Unlimited consumption of alcoholic and non-alcoholic drinks including wine by the glass (white, red, rosé and sparkling chosen from the "Allegrissimo Selection"), draft beer, soft drinks, mineral water, hot drinks and a wide selection of drinks and cocktails from the bar list, as well as take away ice-cream in a cone or cup. | • The United Arab Emirates<br>• Antilles<br>• Mediterranean<br>• Canary Islands<br>• Northern Europe<br>• MSC Grand Voyages to winter destinations<br>• MSC Grand Voyages from The United Arab Emirates and Antilles. | The drinks included in package can be consumed in all bars and restaurants, including the Specialty Restaurants. The following items are not included in this offer: cigars and cigarettes; champagne; premium brands; drinks from the mini-bar and water provided in your cabin, souvenir glasses and all food served in Specialty Bars and Restaurants. Other excluded items are detailed in the onboard Bar List, indicated with an asterisk. The package is valid for every day of the cruise and cannot be purchased on a daily basis. It must be booked by all guests occupying the same cabin, or just travelling together and wishing to eat at the same table, including minors who must book the Child version of the package. The package is not obligatory for infants under 3 years old (i.e. who have not yet reached their 3rd birthday). The price of the package applies to each day of the cruise except for the day of disembarkation. | **€ 23** (per day) |
| | **ALLEGRISSIMO CHILD** | Unlimited consumption of soft drinks, mineral water, fruit juices, hot drinks, virgin cocktails, smoothies and milkshakes, as well as take-away ice-cream in a cone or cup. | | | **€ 12** (per day) |

| ALLEGRISSIMO CLASSIC PACKAGES | | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|---|
| 24-HOUR UNLIMITED DRINKS | **ALLEGRISSIMO CLASSIC ADULT** | Unlimited consumption of alcoholic and nonalcoholic beverages including wide selection of wines by the glass (more than 20 international labels), draft beer, rich selection of bottled beers from all over the world (more than 20 kinds), canned sodas, fruit juices, premium mineral water, wide selection of hot drinks including classic and specialty coffee drinks, teas and hot chocolate delights, international selection of spirits, wide range of cocktails from the Bar List including frozen cocktails, punches, classic cocktails, mixed drinks and MSC signature cocktails, as well as take away ice cream in a cone or cup. | • Caribbean<br>• MSC Grand Voyage to Caribbean | The drinks included in package can be consumed in all bars and restaurants, including the Specialty Restaurants. The following items are not included in this offer : cigars and cigarettes; champagne; premium brands; drinks from the mini-bar and water provided in your cabin, souvenir glasses and all food served in Specialty Bars and Restaurants. Other excluded items are detailed in the onboard Bar List, indicated with an asterisk. The package is valid for every day of the cruise and cannot be purchased on a daily basis. It must be booked by all guests occupying the same cabin, or just travelling together and wishing to eat at the same table, including minors who must book the Child version of the package. The package is not obligatory for infants under 3 years old (i.e. who have not yet reached their 3rd birthday). The price of the package applies to each day of the cruise except for the day of disembarkation.<br>The package is not available for special cruises and charters. | **€ 33** (per day) |
| | **ALLEGRISSIMO CLASSIC CHILD** | Unlimited consumption of soft drinks, mineral water, fruit juices, hot drinks, virgin cocktails, smoothies and milkshakes, as well as take-away ice cream in a cone or cup. | | | **€ 16** (per day) |

| ALLEGRISSIMO PREMIUM PACKAGES | | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|---|
| 24-HOUR ALL INCLUSIVE DRINKS | **ALLEGRISSIMO PREMIUM ADULT** | Unlimited consumption of alcoholic and non-alcoholic beverages including wine (from the "by the glass" menu), draft and bottled beer, soft drinks, mineral water, hot drinks and all drinks from the bar (including champagne cocktails, single malt whiskies, superior brandies and other premium spirits), drinks from your minibar and mineral water in your cabin, as well as all items from the 'Gelateria' menu and Pastry Shop and food from the Room Service menu. | • The United Arab Emirates<br>• Antilles and the Caribbean<br>• Mediterranean<br>• Canary Islands<br>• Northern Europe<br>• MSC Grand Voyages to winter destinations<br>• MSC Grand Voyages from The United Arab Emirates Antilles and the Caribbean. | The following items are not included in this offer: cigars, cigarettes, bottles of wine, sparkling wine and champagne, souvenir glasses and drinks served in souvenir glasses, all food served in Specialty Bars and Restaurants. The package must be booked by all guests occupying the same cabin, or just travelling together and wishing to eat at the same table, including minors who must book the Child version of the package. The package is not obligatory for infants under 3 years old (i.e. who have not yet reached their 3rd birthday). The price of the package applies to each day of the cruise except for the day of disembarkation. | **€ 42** (per day) |
| | **ALLEGRISSIMO PREMIUM CHILD** | Unlimited soft drinks from the bar (including energizers, fruit juices, mineral water, hot drinks, virgin cocktails, smoothies and milkshakes), non-alcoholic drinks and snacks from your minibar and mineral water in your cabin, as well as all items from the 'Gelateria' menu and Pastry Shop and food from the Room Service menu. | | | **€ 21** (per day) |

| DRINK PACKAGES | WHAT | WHERE | CONDITIONS | HOW MUCH |
|---|---|---|---|---|
| **WINE PACKAGE CLASSIC** | 6 bottles of DOC wines (2 whites, 3 reds, 1 rosè) complemented by 7 bottles of mineral water. | • The United Arab Emirates<br>• Antilles<br>• Mediterranean<br>• Canary Islands<br>• Northern Europe. | This package can only be consumed in the main restaurants, where we will carefully conserve your unfinished bottles of wine and ensure they are waiting for you at your dining table the next day. | **€ 115** |
| **WINE PACKAGE PREMIUM** | 6 bottles of hight quality wines (2 whites, 3 reds, 1 rosè) complemented by 7 bottles of mineral water. | | | **€ 160** |
| **WINE PACKAGE SELECT** | 6 bottles of sommelier selection wines (1 champagne, 1 white, 4 reds) complemented by 7 bottles of mineral water. | | | **€ 230** |

Both the contents of these packages and their prices may vary and are subject to confirmation at the time of booking. New packets not currently listed in the brochure may be added, while some listed packages may be removed. To check what else is available on your cruise, please contact your travel agent. For the purposes of these offers, minors are defined as young people aged between 3 and 18 years (between 3 and 21 for the U.S.A.).

**BOOK IN ADVANCE** TO ENJOY SOME EXTRA GOURMET TREATS OR TO SATISFY ALL YOUR DRINKS REQUIREMENTS AT THE BEST POSSIBLE PRICE, BOOK IN ADVANCE ! FOR DETAILS OF OUR GREAT-VALUE "FOOD & BEVERAGE " PACKAGES, EITHER CONSULT YOUR TRAVEL AGENT OR VISIT **WWW.MSCKRSTARENJA.COM.**

# RELAXATION
## PACKAGES

Pamper yourself with a great-value spa package.

## RELAXATION PACKAGES › COUPLES

| RELAXATION PACKAGES | | PERSONAL CONSULTATION* | WELCOME HERBAL TEA | ENTRANCE TO THERMAL SPA | BOOK ONBOARD | BOOK WITH YOUR TRAVEL AGENCY OR ON THE WEBSITE |
|---|---|---|---|---|---|---|
| **GOLDEN JASMINE** | | | | | | |
| 2 Bali Massages | 45 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.116 | € 550 |
| 2 Bali Massages with foot reflexology | 45 mins | | | | | |
| 2 Specific facial treatments | 60 mins | | | | | |
| 2 Bali thalasso "Flowers and Sea" | 1h 20 mins | | | | | |
| **DIAMOND ORCHID DELUXE** | | | | | | |
| 2 Specific facial treatments | 60 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.412 | € 740 |
| 2 Bali thalasso "Flowers and Sea" | 1h 20 mins | | | | | |
| 2 Bali thalasso "Sea and Volcanoes" | 1h 20 mins | | | | | |
| *A choice of:* | | | | | | |
| 2 Bali "Moisture of the sun set" | 1h 30 mins | | | | | |
| 2 Bali "luxury men treatment" | 1h 30 mins | | | | | |
| **BALI TOP CLUB WELLNESS WEEK** | | | | | | |
| 2 Tanning booth sessions | | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.368 | € 750 |
| 2 Special 4-hand Bali Massages | 45 mins | | | | | |
| 2 Bali Massages with lava stones | 45 mins | | | | | |
| 2 Specific facial treatments | 60 mins | | | | | |
| 2 Bali "sun rise lulur" | 1h 30 mins | | | | | |
| **PLATINUM ROSE** | | | | | | |
| 2 Bali Massages with lava stones | 45 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.382 | € 740 |
| 2 Bali Massages | 60 mins | | | | | |
| 2 Bali "sun rise lulur" | 1h 30 mins | | | | | |
| 2 Bali thalasso "Sea and Volcanoes" | 1h 20 mins | | | | | |
| **AUREA DREAM** | | | | | | |
| 2 "Hymalayan Dream", massages with fossil salts from Hymalaya | 45 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 972 | € 515 |
| 2 Bali Massages | 45 mins | | | | | |
| 2 Face and body treatments "aurea hydra plus" | 60 mins | | | | | |
| 2 SPA manicure | | | | | | |
| **AUREA RELAX** | | | | | | |
| 2 Bali Massages | 45 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.064 | € 550 |
| 2 Candle Massages | 50 mins | | | | | |
| 2 Relax facial treatments | 30 mins | | | | | |
| 2 Body treatments "aurea relax" | 90 mins | | | | | |
| **AUREA BODY & MIND** | | | | | | |
| 2 Bali Massages | 60 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.106 | € 550 |
| 2 "Aurea del mare", massages with shells | 50 mins | | | | | |
| 2 Specific facial treatments | 60 mins | | | | | |
| 2 Body treatments "aurea thalassa" | 90 mins | | | | | |

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| RELAXATION PACKAGES | | PERSONAL CONSULTATION* | WELCOME HERBAL TEA | ENTRANCE TO THERMAL SPA | BOOK ONBOARD | BOOK WITH YOUR TRAVEL AGENCY OR ON THE WEBSITE |
|---|---|---|---|---|---|---|
| **ALL EXCLUSIVE** | | | | | | |
| 2 Candle Massages | 50 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 878 | € 475 |
| 2 "Himalayan Dream", massages with fossil salts from Himalaya | 45 mins | | | | | |
| 2 "Aurea del mare", massages with shells | 50 mins | | | | | |
| **ORIENTAL MAGIC** | | | | | | |
| 2 Bali Massages | 60 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 1.096 | € 610 |
| 2 Herbal Bali, massagges with herbal pouches | 60 mins | | | | | |
| 2 Bali "Sunrise lulur" (face and body) relaxing body and mind | 90 mins | | | | | |
| **RELAXATION MAGIC** | | | | | | |
| 2 Bali Massages | 30 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 560 | € 300 |
| 2 Relax facial treatments | 30 mins | | | | | |
| 2 Bali complete body peeling with marine salt and essential oils regenerating | 20 mins | | | | | |
| **PLATINUM RELAX** | | | | | | |
| 2 Bali Massages | 45 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 594 | € 320 |
| 2 Specific facial treatments | 60 mins | | | | | |
| **RELAXING TOUCH** | | | | | | |
| 2 Bali Massages | 30 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 358 | € 190 |
| **RELAXING WAVE** | | | | | | |
| 2 Bali Massages | 30 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 462 | € 245 |
| 2 Relax facial treatments | 30 mins | | | | | |
| **BEAUTY LIGHT PACKAGE** | | | | | | |
| 2 Bali cranial massages | 20 mins | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 600 | € 320 |
| 2 Spa manicure | | | | | | |
| 2 Spa pedicure | | | | | | |
| 2 Specific shampoo and set | | | | | | |
| **FITNESS PACKAGE** | | | | | | |
| 2 Fitness/dance lessons with personal trainer (your choice) | | ■ FOR TWO | ■ FOR TWO | ■ FOR TWO | € 536 | € 300 |
| 2 Bali sport massages | 45 mins | | | | | |

* The personal consultation is provided by the Spa Doctor on board 'MSC Fantasia-class' or 'MSC Musica-class' ships, and by the Spa Manager and Spa Therapist on 'MSC Lirica-class' ships.
Both the contents of these packages and their prices may vary and are subject to confirmation at the time of booking. New packets not currently listed in the brochure may be added, while some listed packages may be removed. Prices in the brochure are shown in Euro, but these may vary in some markets.

# RELAXATION PACKAGES

## RELAXATION PACKAGES › INDIVIDUALS

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|---|---|---|---|---|---|---|
| **GOLDEN JASMINE** | | | | | | |
| Bali Massage | 45 mins | ■ | ■ | ■ | € 558 | € 290 |
| Bali Massage with foot reflexology | 45 mins | | | | | |
| Specific facial treatment | 60 mins | | | | | |
| Bali thalasso "Flowers and Sea" | 1h 20 mins | | | | | |
| **DIAMOND ORCHID DELUXE** | | | | | | |
| Specific facial treatment | 60 mins | ■ | ■ | ■ | € 706 | € 390 |
| Bali thalasso "Flowers and Sea" | 1h 20 mins | | | | | |
| Bali thalasso "Sea and Volcanoes" | 1h 20 mins | | | | | |
| *A choice of:* | | | | | | |
| Bali "Moisture of the sun set" | 1h 30 mins | | | | | |
| Bali "luxury men treatment" | 1h 30 mins | | | | | |
| **PLATINUM ROSE** | | | | | | |
| Bali Massage with lava stones | 45 mins | ■ | ■ | ■ | € 691 | € 390 |
| Bali Massage | 60 mins | | | | | |
| Bali "sun rise lulur" | 1h 30 mins | | | | | |
| Bali thalasso "Sea and Volcanoes" | 1h 20 mins | | | | | |
| **AUREA DREAM** | | | | | | |
| "Hymalayan Dream", massage with fossil salts from Hymalaya | 45 mins | ■ | ■ | ■ | € 486 | € 270 |
| Bali Massage | 45 mins | | | | | |
| Face and body treatment "aurea hydra plus" | 60 mins | | | | | |
| SPA manicure | | | | | | |
| **AUREA RELAX** | | | | | | |
| Bali Massage | 45 mins | ■ | ■ | ■ | € 532 | € 290 |
| Candle Massage | 50 mins | | | | | |
| Relax facial treatment | 30 mins | | | | | |
| Body treatment "aurea relax" | 90 mins | | | | | |
| **AUREA BODY & MIND** | | | | | | |
| Bali Massage | 60 mins | ■ | ■ | ■ | € 553 | € 290 |
| "Aurea del mare", massage with shells | 50 mins | | | | | |
| Specific facial treatment | 60 mins | | | | | |
| Body treatment "aurea thalassa" | 90 mins | | | | | |
| **ALL EXCLUSIVE** | | | | | | |
| Candle Massage | 50 mins | ■ | ■ | ■ | € 439 | € 249 |
| "Himalayan Dream", massage with fossil salts from Himalaya | 45 mins | | | | | |
| "Aurea del mare", massage with shells | 50 mins | | | | | |



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|---|---|---|---|---|---|---|
| **ORIENTAL MAGIC** | | | | | | |
| Bali Massage | 60 mins | ■ | ■ | ■ | € 548 | € 319 |
| Herbal Bali, massage with herbal pouches | 60 mins | | | | | |
| Bali "Sunrise lulur" (face & body) relaxing body and mind | 90 mins | | | | | |
| **RELAXATION MAGIC** | | | | | | |
| Bali Massage | 30 mins | ■ | ■ | ■ | € 280 | € 159 |
| Relax facial treatment | 30 mins | | | | | |
| Bali complete body peeling with marine salt and essential oils regenerating | 20 mins | | | | | |
| **PLATINUM RELAX** | | | | | | |
| Bali Massage | 45 mins | ■ | ■ | ■ | € 297 | € 169 |
| Specific facial treatment | 60 mins | | | | | |
| **RELAXING TOUCH** | | | | | | |
| Bali Massage | 30 mins | ■ | ■ | ■ | € 179 | € 99 |
| **RELAXING WAVE** | | | | | | |
| Bali Massage | 30 mins | ■ | ■ | ■ | € 231 | € 129 |
| Relax facial treatment | 30 mins | | | | | |
| **BEAUTY LIGHT PACKAGE** | | | | | | |
| Bali Cranial Massage | 20 mins | ■ | ■ | ■ | € 300 | € 169 |
| SPA manicure | | | | | | |
| SPA pedicure | | | | | | |
| Specific shampoo and set | | | | | | |
| **TEEN PACKAGE › Valid only for Teens** | | | | | | |
| Fragrant Face treatment | 30 mins | - | - | - | € 104 | € 59 |
| Magic Touch | 45 mins | | | | | |
| Manichic for her or hair crazy (shampoo & cut) for him | | | | | | |
| **FITNESS PACKAGE** | | | | | | |
| 2 Fitness/dance lessons with personal trainer (your choice) | | - | - | ■ | € 268 | € 159 |
| Bali sport massage | 45 mins | | | | | |

* The personal consultation is provided by the Spa Doctor on board 'MSC Fantasia-class' or 'MSC Musica-class' ships, and by the Spa Manager and Spa Therapist on 'MSC Lirica-class' ships.
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# ROMANTIC CEREMONIES ON BOARD

Make a romantic moment even more memorable.

## SYMBOLIC WEDDINGS, RENEWALS OF VOWS, ENGAGEMENTS

Sail with MSC Cruises: the perfect way to deliver your romantic surprises, celebrate your anniversaries and hold the most memorable receptions for family and friends.

| WHAT DOES EACH PACKAGE INCLUDE? | SILVER € 490* | GOLD € 690* | PLATINUM € 790* |
|---|---|---|---|
| PRE-SAILING WEDDING CONSULTANCY AND DEDICATED WELCOME FOR THE COUPLE AT EMBARKATION | ▪ | ▪ | ▪ |
| FULL PERSONAL ASSISTANCE OF MSC'S WEDDING PLANNER, FOR THE COUPLE'S MOST ROMANTIC VOYAGE | ▪ | ▪ | ▪ |
| BOTTLE OF SPARKLING WINE, TWO GIFT FLUTES AND ASSORTED CANAPÉS IN THE CABIN ON EMBARKATION DAY | | ▪ | ▪ |
| BRIDAL BOUQUET WITH MATCHING BOUTONNIÈRE, DELIVERED ON CEREMONY DAY (normally comprising roses) | ▪ | ▪ | ▪ |
| EXCLUSIVE BOOKING OF SPECIALLY ADORNED LOUNGE, WITH ELEGANT FLORAL ARRANGEMENTS AND A ROMANTIC PATH | ▪ | ▪ | ▪ |
| CEREMONY ATTENDED BY SHIP'S OFFICERS, WITH PRE-RECORDED MUSIC (or live, fees apply aboard) | ▪ | ▪ | ▪ |
| SOUVENIR SYMBOLIC CEREMONY CERTIFICATE, SIGNED BY THE CAPTAIN AND DELIVERED ON THE SAME DAY | ▪ | ▪ | ▪ |
| PERSONALIZED CEREMONY BOOKLET WITH SPECIAL NAUTICAL VOWS (available for all guests on request) | ▪ | ▪ | ▪ |
| BOTTLE OF ASTI SPUMANTE SPARKLING WINE, SERVED WITH THE WEDDING CAKE AFTER THE CEREMONY | ▪ | | |
| BOTTLE OF MOET & CHANDON CHAMPAGNE, SERVED WITH THE WEDDING CAKE AFTER THE CEREMONY | | ▪ | ▪ |
| SPONGE WEDDING CAKE FILLED WITH FRESH FRUIT AND CREAM, DECORATED WITH CHOCOLATE HEARTS AND THE NAMES OF THE COUPLE (served in the ceremony lounge or restaurant on request) | ▪ | | |
| ST. HONORÉ WEDDING CAKE WITH VANILLA AND CHOCOLATE PASTRY CREAM PROFITEROLES, DECORATED WITH CHOCOLATE HEARTS AND THE NAMES OF THE COUPLE (served in the ceremony lounge or restaurant on request) | | ▪ | |
| TWO-TIER WEDDING CAKE FILLED WITH WHITE CHOCOLATE MOUSSE, DECORATED WITH MARZIPAN ROSES AS WELL AS THE NAMES OF THE COUPLE (served in the ceremony lounge or restaurant on request) | | | ▪ |
| SERVICES OF PROFESSIONAL PHOTOGRAPHER DURING THE CEREMONY AND IN OTHER SHIP LOCATIONS, CHOSEN WITH THE COUPLE (ABOUT 1 HOUR) | | ▪ | ▪ |
| THE BEST 20 X 25 CM PHOTOGRAPHS (number included shown here, more available to purchase) | | 10 | 20 |
| DELUXE BREAKFAST IN THE CABIN THE MORNING AFTER THE CEREMONY (comprising a selection of hot drinks, freshly squeezed orange juice, croissants and bread rolls, marmalade and honey, cheese etc.) | | ▪ | ▪ |

* The reception after the ceremony includes cake and sparkling wine/Moet & Chandon for up to 8 participants (i.e. couple and 6 guests; ages 3 and older count as guests; sparkling wine can be substituted with fruit punch or fruit juice). A supplement of € 5 shall be payable in advance for each participant above the total number of 8.



## EXTRA SERVICES AVAILABLE TO ENHANCE YOUR CEREMONY PACKAGE

| CULINARY DELIGHTS & EXTRA TOASTS |
|---|
| WEDDING LUNCHEON & A LA CARTE SELECTIONS (menus available on request) |
| WINES, APERITIF & CHAMPAGNES PLUS NON-ALCOHOLIC SELECTIONS AND ASSORTED APPETIZERS. FULL LISTS AVAILABLE ON REQUEST, AT BOOKING TIME OR ABOARD |

| VIDEO & EXTRA PHOTOS PACKAGES |
|---|
| YOUR ONBOARD PHOTOGRAPHER WILL PRESENT YOUR WEDDING IMAGES AND GIVE YOU THE OPPORTUNITY TO CHOOSE FROM AN ARRAY OF ADD-ON PHOTO PACKAGES AND VIDEO SERVICES |

| LIVE CEREMONIAL MUSIC | |
|---|---|
| ***RESERVE YOUR PREFERRED MUSICAL OPTION TO CREATE THE PERFECT ATMOSPHERE (FEES PER HOUR, PAYABLE ABOARD BASED ON AVAILABILITY):*** | |
| PIANIST OR DJ | € 100** |
| DUO WITH INTERNATIONAL OR CLASSIC REPERTOIRE | € 200** |
| TRIO WITH INTERNATIONAL OR CLASSIC REPERTOIRE | € 240** |
| MODERN BAND OR CLASSICAL QUARTET | € 320** |

| BEAUTY PACKAGES | |
|---|---|
| CLASSIC SPA WEDDING PACKAGE<br>FOR THE BRIDE: HAIRDO AND MAKE UP<br>FOR THE GROOM: CUT AND HAIRDO | € 90** |
| ADVANCED SPA WEDDING PACKAGE<br>FOR THE BRIDE: HAIRDO, MAKE UP AND DELUXE MANICURE<br>FOR THE GROOM: CUT, HAIRDO AND FACIAL RELAX TREATMENT 30 MINS | € 159** |
| PREMIUM SPA WEDDING PACKAGE<br>*FOR THE BRIDE:* HAIRDO, MAKE UP AND MANICURE, PRECEDED BY 2 BODY TREATMENTS: SMOOTHING MASSAGE (90 MINS) AND DRAINING AND RELAXING MASSAGE (45 MINS)<br>*FOR THE GROOM:* CUT, HAIRDO AND FACIAL RELAX AND PURIFYING TREATMENT (60 MINS) AND MASSAGE TO BE CHOSEN BY THE GROOM FROM THE MSC AUREA SPA MENU (60 MINS) | € 459** |

To help you plan the ceremony of your dreams, MSC Cruises offer **dedicated Wedding Planners** available 24/7. They will ask you to complete the MSC Wedding form, requesting information about your preferred ceremony, your guests and any optional extras that you would like to organize for your special day at sea. If the package is intended as a **surprise ceremony**, the couple will be invited to attend a Captain's Cocktail as a cover. The exact **date, time and lounge** for the ceremony will be confirmed on embarkation day by the Wedding Planner.
No privately contracted vendors/services are permitted aboard.
Ceremony packages are limited in number: book yours early to ensure availability.

** Payable aboard.
The ceremonies are purely symbolic and have no legal or religious value. The same applies to the certificates issued on board.
You can have your romantic ceremony carried out at sea only as part of one of the mentioned three Packages.

# ANNIVERSARY
## GIFT PACKAGES

Celebrate your love with a little indulgence.

ANNIVERSARY › GIFT PACKAGES

| EXPLORE & TASTE PACKAGE |
|---|
| 1 SHORE EXCURSION (for 2 people) |
| ROSE PETAL PACKAGE SERVED ON THE DAY OF YOUR CHOICE, COMPRISING 1 BOTTLE OF MOSCATO "THE WINE OF LOVE" PRESENTED IN DELUXE PACKAGING, 2 MSC SOUVENIR FLUTES, A TRAY OF PETIT FOURS |

| DELIGHT & TASTE PACKAGE |
|---|
| 1 BOTTLE OF ASTI SPUMANTE SPARKLING WINE AND A CAKE SERVED IN THE RESTAURANT |
| DELUXE CONTINENTAL BREAKFAST FOR TWO SERVED IN YOUR CABIN ON THE DAY OF YOUR CHOICE |
| FOR HER: A SWAROVSKI GIFT WORTH UP TO 70 € |
| FOR HIM: A MONTBLANC GIFT WORTH UP TO 70 € |

| EXPLORER & DELIGHT PACKAGE |
|---|
| 1 SHORE EXCURSION (for 2 people) |
| FOR HER: A SWAROVSKI GIFT WORTH UP TO 70 € |

# USEFUL INFORMATION

## Everything you wanted to know about cruising

Your comprehensive guide to the MSC Cruises experience starts here. Whether you're a first time cruiser or a seasoned veteran, you'll probably have some questions about booking, getting to your departure port and life on board. This is where you'll find the answers to your enquiries. MSC Cruises takes the safety of its guests very seriously, so there is also important information about passenger safety. Your peace of mind matters to us.

# BEFORE THE CRUISE

### EMBARKATION

Embarkation begins at the time indicated on your cruise ticket.
Check-in closes 1.30 hour before the ship is due to depart, except for American ports where check-in closes two hours before the scheduled departure time. For some destinations, it is possible to check-in on-line on the website www.mscwebcheckin.com

**Online check-in**
www.mscwebcheckin.com has been created to help ensure you get off to a flying start, speeding you through the embarkation process. Just switch on your computer and begin your voyage. It only takes a few seconds to enter the data from your identity documents and cruise ticket online!

**Check-in online in 4 simple clicks:**
1. Visit the www.mscwebcheckin.com site at least 48 hours prior to sailing;
2. Insert your booking information and you will find a personalized section to complete;
3. Fill in the compulsory fields relating to personal data and documents, then save the operation;
4. Print the documents to be attached to your ticket.

Please note that all Guests in the same cabin will need to register at the same time.
**At embarkation, follow the indications for MSC WEB CHECK-IN.**

The service is available in the following ports of embarkation: Amsterdam, Barcelona, Bari, Civitavecchia, Copenhagen, Genoa, Kiel, Marseille, Naples, Palermo, Valencia and Venice.

All guests of the MSC Yacht Club (on board MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia) will find an exclusive check-in desk and will be assisted with their luggage by the butler team at the terminal, who will escort them to the dedicated line for priority check-in.
On request, the butler will also unpack guests' suitcases.

On embarkation, Guests should do as follows (in the order specified):

a) Deliver luggage to the designated staff, who will then have it sent directly to the Guest's cabin. All bags should be labelled beforehand with the Guest's name and surname, the name of the ship, the cabin number and the date and port of departure.
b) Go to the check-in desk with your cruise ticket and all personal travel documents required for your cruise.
c) After the document check, Guests will receive a Cruise Card. This is a magnetic card used for onboard payment of excursions, bar bills, laundry, in-cabin service, hairdresser, beauty centre, duty-free shops, photographer and service charge. To activate purchasing with the Cruise Card, Guests must either register their credit card or leave a cash sum. Personal cheques are not accepted. The following credit cards can be registered onboard: Visa, Visa Electron, Mastercard, Diners, JCB and American Express. This CASHLESS SYSTEM is valid on all ships.

### CASINO

Our onboard casino features the most popular attractions found in casinos all over the world, with games for players of all abilities. Try your luck at the slot machines or on the blackjack, roulette and poker tables. Feel the rush of adrenalin as you wait to see if lady luck is on your side.
Guests may withdraw up to a maximum of €2,000 per day if they have activated their Cruise Card by registering a credit card. This limit may be extended subject to approval by the shoreside Casino Operations Department.

Guests who choose to activate their Cruise Card with a cash deposit, on the other hand, may gamble up to the amount available on the Cruise Card.

### FLY & CRUISE EMBARKATION

For cruises including flight connections, Guests should check in at the airline check-in desk at least two hours before the flight. On arrival at the international destination airport, Guests will find cruise assistance and transfers to the port.

### TRAVEL DOCUMENTS AND VISAS

1. 1. United States: International travellers who are seeking to travel to the United States are now subject to enhanced security requirements. All eligible travellers who wish to travel to the U.S.A. by air or sea under the Visa Waiver Program (VWP) must obtain an electronic travel authorization prior to boarding a carrier.
2. 2. Egypt, Morocco and Gibraltar: For minors travelling to these countries, please consider that the "Birth Certificate with travel abroad authentication" and the "Identity Certificate for children" are no longer considered valid. Children under 15 years of age must therefore: possess their own passport or possess another valid identity document for travelling abroad. The information provided is up-to-date at the time of going to print; for the latest information and all other questions regarding travel documents and visas, please consult your travel agent.

The information provided is up-to-date at the time of going to print; for the latest information and all other questions regarding travel documents and visas, please consult your travel agent and/or the relevant authorities (embassies, consulates or other local authorities).

### TRAVELLING WITH CASH

**Europe:** EC Regulation 1889/2005 states that: "Any natural person entering or leaving the Community and carrying cash of a value of Euro 10,000 or more shall declare that sum to the competent authorities of the Member state through which he is entering or leaving the Community in accordance with this Regulation".

Please consult your travel agent and/or the relevant authorities (embassies, consulates or other local authorities) to find out whether there are any other restrictions to carrying cash on your itinerary.

### LUGGAGE

Guests are encouraged to limit their luggage to one checked-in suitcase per person, which should not exceed 75x50x29cm in size and 30kg in weight, and one piece of hand luggage per person, which should not exceed 55x35x25cm.
Prams and wheelchairs are always admitted. All luggage is to be kept in the cabin. Please be sure to bring your luggage tags necessary for embarkation in your hand luggage and attach them when you arrive at the embarkation port.
Please note that valuable luggage travels at the Guest's own risk. Guests are advised to carry any medicines, documents and other similar personal belongings in their hand luggage.

### AIR TRANSPORT

International airline baggage regulations subject luggage to size and weight limitations; the relevant allowance should be confirmed at the time of booking. Airlines reserve the right to charge a supplement for excess luggage. MSC Cruises accepts no responsibility for issues arising during airport departure or arrival.

As a safety precaution, security staff may search a Guest and/or his/her luggage and confiscate any articles that the Company considers could risk the safety of the Guests, crew or ship (such as arms, diving knives, kettles, irons).
On board, staff reserve the right to remove any beverages present in Guest baggage. These will be returned the evening before disembarkation. Guests are not permitted to bring unpackaged food on board.

In the unfortunate event of a luggage handling error by the airline, we will offer a luggage recovery service. Working in conjunction with the Lost & Found offices of each airport we will make every effort to track your luggage and, where possible, have it sent directly to the ship at one of the subsequent ports of call.
In any case, we strongly advise you to request a P.I.R. (Property Irregularity Report) at the airport in order to file a claim with the airline.

### HEALTH AND MEDICAL REQUIREMENTS

Disabled Guests and Guests with reduced mobility are referred to Clauses 7 of the Booking Conditions.
The Guest warrants that he is fit to travel by sea and by air and that his conduct or condition will not impair the safety or convenience of the vessels, aircraft and/or the other Guests.
Any Guest with a condition that may affect fitness to travel must submit a doctor's certificate prior to booking. The Company can refuse the booking or the carriage of any Guest who is deemed to be unfit for travel or whose condition may constitute a danger to themselves, the vessel, aircraft and/or the other Guests on the grounds of safety.
Any specific transport and/or lodging and/or assistance needs must be communicated at the time the reservation is made, and are subject to availability. Ships are not equipped with specialized rooms/equipment/medical assistance.

Pregnant women must, at the time of booking, produce a medical certificate from a doctor confirming their fitness to travel on board a cruise ship for the period of the cruise and for the actual itinerary.
In any case, MSC Cruises cannot accept a booking by, or carry, any guest who will be 24 weeks pregnant or more by the end of the Cruise.

MSC Cruises is not in any way responsible for any consequence resulting from a Guest's condition, whether or not the latter is evident. No refund or indemnity is owed to any Guest who cannot begin or continue the trip due to their own condition.

### MEDICAL SERVICE

All of our ships have a well-equipped Medical Centre, supervised by a doctor and medical personnel. The Medical Centre is open at the times advertised in the ship's Daily Program. Emergency services are available around the clock by calling the Medical Emergency number.
While the range of medications held on board is comprehensive, they may not satisfy your precise personal needs, and for this reason, we always suggest that Guests carry a supply of their own prescribed medicines.
Charges will be made on board for medical services. These charges are displayed in the Medical Center and will be debited automatically to your Cruise Card.

### VACCINATIONS

Guests are advised to consult their National Health Service prior to the cruise for information regarding recommended vaccinations. MSC Cruises declines all responsibility for Guests who do not adhere to the recommendations on the prevention of infectious diseases.



# DURING THE CRUISE

### GUEST SAFETY DRILLS

Safety Drills and Briefings are held at the beginning of your cruise to ensure your familiarity with the safety equipment and evacuation procedures in case of an emergency. Their importance cannot be overemphasized.
Safety Drills are held upon embarkation from main cruise ports, while Safety Briefings are conducted for all newly-embarked guests joining the cruise in secondary ports. The Safety Drills are conducted in 6 languages (English, French, German, Italian, Portuguese, and Spanish) and involve the entire crew and all the guests. Since the aim of the drills is to practice the evacuation procedure, guests are asked to fetch their life jackets from their cabins and go to their assigned Muster/Assembly stations just as they would in an emergency. Once there, they receive additional safety instructions and information.
All MSC Cruises guests embarking in secondary cruise ports are likewise requested to attend a Safety Briefing. After fetching their life jackets from their cabins, these guests are asked to assemble in the ship's largest Muster Station [AR-SI-LI-OP] / Assembly Station [DI-SP-FA-MA-PO-OR-MU], where the main briefing takes place. Guests are then accompanied to their assigned Muster / Assembly Stations. The Safety Briefings provide full information on the safety equipment and procedures, including the emergency evacuation procedure and the location of the Muster/Assembly Station assigned to each guest. Guests are informed of the schedule for the drills both in the daily program and over the ship's public address system shortly before they are due to commence.
In addition to these Safety Drills and Briefings for our guests, the crew also conduct a general emergency drill every week, including a fire simulation, evacuation and abandon ship drill with lifeboats. This ensures they are fully prepared for any eventuality.
All our Safety Briefings and Drills are fully compliant with the strict requirements of the International Convention for the Safety of Life at Sea (SOLAS) developed by the International Maritime Organization (IMO).
At MSC Cruises we're totally committed to your safety and peace of mind, constantly reviewing our drill procedures to ensure the greatest possible clarity and safety, while working transparently to the highest standards.

### LANGUAGES SPOKEN ONBOARD

The crew on most MSC Cruises ships is made up of between 30 and 40 different nationalities. While English is the working language on all ships, as well as the International Safety Language, guests will find that many other languages are also spoken by our staff. These often (but not always) include Italian, Spanish, German and French. Other languages spoken on board may include Portuguese, Bahasa-Indonesian, Malagasy, Tagalog, Russian, Ukrainian, Polish and Latvian.

### MSC CLUB MEMBERS

Membership is available to all Guests of MSC Cruises who have taken at least one cruise with MSC Cruises since 2006. Your membership card must show your full name as it appears on your passport. After becoming an MSC CLUB member, you will be issued with a CLUB CARD and a membership number which must be provided whenever you book a new cruise. To take advantage of the privileges reserved for MSC Club members during the cruise, all you need is an **MSC CLUB CARD**. Just bring your MSC CLUB CARD with you and register your membership number at the reception on board. For further information or assistance please consult the **MSC CLUB INFO POINT** on board or speak to the Future Cruise Consultant or the Guest Relation Manager. Once the cruise is over you may check your MSC CLUB points using the MY MSC AREA of the website www.msckrstarenja.com
To find out about the advantages of joining the MSC CLUB, as well as its terms and conditions, please visit the website www.mscclub.org

### RESTAURANTS AND BUFFETS

**Dining**
Dining times are based on the geographical location and itinerary of the ship and are indicated in the Daily Program. Breakfast is served in the ship's restaurants and at the Buffet. Continental breakfast from Room Service is delivered to cabins on request on all mornings except the day of disembarkation. This service may be requested using the doorknob order form provided in the in-cabin directory or by calling the Reception desk. Lunch is served in the restaurants and at the Buffet. A Grill and Pizzeria service are available at the Buffet from noon to midnight on all ships.
Also Pizzeria is open at the Buffet during this time.
Afternoon snacks and midnight snacks are also served at the Buffet. Dinner is served in the main restaurants in two sittings. As an alternative to the main restaurants, you can also take dinner in the Buffet. Midnight snacks are served at the Buffet. Please check the Daily Program for the opening hours of the restaurants and Buffet.

**Specialty restaurants**
- Authentic "wild west" cooking and atmosphere is provided at the Tex-Mex restaurants El Sombrero (MSC Fantasia), Santa Fe (MSC Splendida) and Sacramento (MSC Divina).
- For an authentic oriental evening, the Asian Fusion restaurants Shanghai (MSC Orchestra), and Oriental Plaza (MSC Magnifica) offer a variety of sushi, Chinese, Indonesian, Indian and Thai dishes, while the Galaxy panoramic restaurant (MSC Divina and MSC Preziosa) provides delicious Mediterranean fusion cuisine and brunch for late risers.
- The Kaito Sushi Bar (MSC Poesia and MSC Musica) serves the richest selection of sushi, sashimi, tempura and teriyaki.
- An elegant atmosphere and Italian style are the essence of our à la carte restaurants, the 4 Seasons (MSC Orchestra), Il Giardino (MSC Musica), L'Obelisco (MSC Poesia) and L'Oasi (MSC Magnifica), where a simple meal becomes a great culinary experience.

Dining reservations at speciality and à la carte restaurants (where available) may be made with the Maitre d'Hotel or your Dining Room Waiter.
All MSC Yacht Club guests (on board MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia) can enjoy a round-the-clock room service menu. Throughout the day, they will be offered a vast choice of snacks served by butlers in the Top Sail Lounge and The One Pool. A fully dedicated restaurant is also available with free choice of dining times and a first class menu designed to satisfy even the most discerning palate. In addition and exclusively for MSC Yacht Club guests, traditional English Tea will be served daily in the Top Sail Lounge each afternoon.

**Special diets**
Most special diets can be catered for on board, but only if requested at the time of booking. Kosher menus are available if requested at least two months before the departure, while Halal menus are available on itineraries in the Mediterranean and the South Africa. MSC Cruises works closely with the Associazione Italiana Celiachia (Italian Celiac Association) to provide gluten-free menus in the main restaurants of MSC Preziosa, MSC Divina, MSC Splendida, MSC Fantasia, MSC Magnifica, MSC Musica, MSC Orchestra and MSC Poesia, cruising in the Mediterranean and in Northern Europe. On MSC Preziosa, MSC Lirica, MSC Opera, MSC Sinfonia and MSC Armonia, guests can find prepackaged gluten-free products such as snacks, biscuits, croissants, sponge cakes and muffins.

**Bars and cafes**
Not only our exquisite gourmet dining but also our bars can be considered a "journey within a journey". The beverage offering on board the MSC Cruises fleet is the fruit of careful selection and hard work by a team of experts who are passionate about their job. In order to offer our clients a unique and memorable drinks experience, we have developed 12 different themes:
- **Coffee Bars**, where guests can enjoy the atmosphere of an authentic Italian café.
- **Cigar Rooms**, offering a range of fine spirits that is matched by the elegance of the surroundings and that will satisfy even the most sophisticated connoisseur.
- **Martini Bars**, featuring an exclusive selection of Martinis, presented with flair by our personnel, who display their Martini-shaking skills at the guests' tables in the lounge.
- **Beer Bars**, with over 20 labels, so beer lovers from around the world can find their favourite lager, ale or stout, and craft beers as well as flavoured beers and cider.
- Customized drinks menus have also been prepared for our **Sports Bars, Vitamin Bars, Wine Bars, Spa Bars, Tex-Mex Restaurants, Oriental Restaurants, Galaxy Restaurant** and, naturally, for the **MSC Yacht Club.**

For **wine lovers**, we have created three different lists: first, a selection of 140 wines for the standard restaurants, designed to satisfy the requirements of our international clientele; secondly, a list for the Wine Bars comprising 90 highly characteristic Italian and international labels; and thirdly an exclusive selection for the MSC Yacht Club.
All food, drink and related services not included in the cruise price shall be paid at the end of the cruise. A 15% bar service charge will be added and detailed in the final bill. No tips are therefore required for bar and restaurant staff.

### SMOKING POLICY

MSC Cruises respects the needs and desires of all guests, and we have given careful consideration to the preferences of both those who smoke and those who do not. In line with global standards, smoking areas are generally fewer than non-smoking areas, but smoking is freely permitted in specified areas throughout the fleet (selected mainly on the basis of increased or modified air extraction). Smoking is not generally permitted in any food service areas (buffets and restaurants), medical centres, child-care areas, corridors or elevator foyers, areas where guests are assembled in groups for safety exercises, disembarkation or tour departures, public toilets, or in bars directly near areas where food is served. Smoking in all cabins is highly discouraged, and because of the specific and proven risk of fire, smoking on cabin balconies is not permitted at any time. Smoking is permitted in several bars on each ship, and on one side (indicated by signage) of the principal outdoor pool deck areas, where ashtrays are provided. Guests are advised by the Cruise Director and in the Ship's Daily Program to avoid throwing cigarette butts over the side of the ship, where they could be blown back on board and start a fire.

### SHOPS AND SERVICES ON BOARD

A wide selection of the best brands is available from the Duty & Tax free shops on board: clothing, beauty and perfume items, bags and leather items, jewellery, film and photographic equipment (MSC Photo), glasses, suntan lotion, tobacco and spirits, as well as a variety of products with the MSC Cruises logo. All ships have hair and beauty salons, a sauna and massage suite, gym, laundry and photographic service. Prices are published on board. All guests of the MSC Yacht Club (on board MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia) can enjoy private shopping opportunities, exclusive viewings of selected jewellery in their suite and personalised delivery of purchases to their suite.

### CLOTHING

Casual wear is advised for life on board ship and for the excursions. For informal evenings, we recommend summery dresses for women and a lightweight jacket for men. For the Gala evenings and Parties you may wish to dress more formally, we suggest a dark suit for gentlemen and an evening dress for ladies. For those few formal evenings, cocktail dresses for the ladies and a lightweight suit, or even dinner jacket for men. It is advisable to have a sweater or shawl handy to be prepared for the changes in temperature between the air-conditioned interior of the ship and the deck areas. For excursions including visits to religious sites we advise appropriate clothing (covered knees and shoulders, no low-cut tops).

### SUNBEDS
Sunbeds are available at no charge to Guests. They cannot be booked, and guests are kindly requested not to occupy deckchairs and sunbeds with personal items during any long absences (more than 30 minutes). Beach towels are available around the swimming pools. These should be returned after use. Unreturned pool towels may be charged to the onboard accounts of guests.

### DAILY PROGRAM
Each evening a detailed program for the following day will be delivered to your cabin. It contains full information on the activities and entertainment to be presented by the entertainment staff.

### SPA & FITNESS
Onboard our ships you will find a lavishly appointed wellness centre just moments away from your cabin: the MSC Aurea Spa, where you will be pampered by a vast range of health and beauty treatments developed exclusively for MSC Cruises.
All ships have hair and beauty salons, a sauna and massage suite. Prices are published on board. With MSC Cruises, getting fit and staying in trim is great fun as well as being good for you. Our gymnasium offers a comprehensive range of equipment for all keep-fit programs.
All spa treatments not included in the cruise price shall be paid at the end of the cruise. A 15% spa service charge will be added and detailed in the final bill.

### ENTERTAINMENT
During the cruise there may be bridge, table tennis, tennis, volleyball and shuffleboard* tournaments, pool games, song festivals, treasure hunts, quizzes, fancy dress parades, beauty contests and many more activities. Spectacular international shows will take place in the theatre and professional musicians will entertain you in all the lounges of the ship. (By prior arrangement with the Cruise Director, some onboard musicians may be hired for private functions.)

### ENTERTAINMENT FOR KIDS
We give special care and attention to children. Dedicated entertainment and activities are arranged for children from 3 years of age in the Children's Centre.
Children's programs, divided into specific age groups, are printed daily and available in the Mini Club.
Children's entertainment is organized into four distinct age categories:
- **Mini Club**, for children from 3 to 6 years;
- **Juniors Club**, for children from 7 to 11 years;
- **Young Club**, for children from 12 to 14 years;
- **Teenagers Club**, for young guests from 15 to 17 years.

All entertainment activities, both for younger guests and for adults, are conducted
in all onboard languages to cater for all needs. Children's activities are not restricted to the Mini Clubs and may take place outside, in the Teen Disco or around the pools. The Mini Club remains open at all ports of call to provide supervised activities and entertainment for children aged 3 years and over whose parents or guardians have chosen an MSC Cruises excursion. What's more, adults booking an excursion that keeps them away during lunch can rest assured their children will be accompanied to the buffet by members of our entertainment team. Parents and guardians are kindly invited to present their excursion ticket at the Mini Club the day before the excursion.
Parents are asked to prevent their children from roaming the ship unaccompanied.
**Please note that no babysitting service is available.**

### TEEN CARD
The "Teen Card' is a prepaid card exclusively for our younger guests. Children and teenagers under 18 can use the card for whatever they want to buy, and also as the key to their cabin.
Available in €30.00 and €50.00 versions, these easy-to-use cards are a convenient way to give teenagers a taste of independence. Depending on the card selected, you will receive an additional bonus of €5.00 (with the €30.00 card) or €10.00 (with the €50.00 card). To purchase a Teen Card, just complete the form you receive during check-in, and hand it to a receptionist in the foyer. Additional forms are also available at the Information Desk). The card will be delivered directly to your cabin.
Please note that:
- The Teen Card cannot be used by teenagers to buy alcohol or tobacco;
- The Teen Card is non-refundable, therefore any credit remaining on the card at the end of the cruise will not be reimbursed.

### SHORE EXCURSIONS
A full program of Shore Excursions is available to purchase on board.
The excursions offered during the cruise are optional and provided by independent third party contractors. A charge is applicable. Excursions are charged directly to your onboard account and final payment can be made in cash, by credit card or by traveller's cheque.
Please note that:
- Excursions cannot be cancelled once reserved. In case of illness, a medical certificate issued by the doctor on board is required to qualify for a refund. The certificate is valid for one person only.
- Excursion itineraries and prices may be subject to change due to cost variations and contingencies without prior notification by MSC Cruises.
- An excursion takes place if the minimum number of participants is reached. In the event that the minimum number of participants is not reached, the excursion may be cancelled and money refunded. Some excursions have a limited number of participants. If by any chance, only the minimum number of Guests is booked for an excursion, groups of Guests of different nationalities and/or languages may be required to travel together in the same coach.
- The price includes transport, visits to sites and/or museums, meals and drinks as detailed in the description of each excursion.
- MSC Cruises is not responsible for any changes to the program resulting from local holidays, days that sites are closed and/or any other local events that completely or partially preclude the original itinerary. The excursion programme and timings (departure/return) will be confirmed on board during the cruise.
- Unless otherwise indicated, onshore excursions will be conducted by coach.
- Guests are requested to wear appropriate clothing for visits to religious sites (covered knees and shoulders, no low-cut tops).
- Excursions including visits to archaeological sites, long sections on foot or hiking may not be suitable for disabled Guests or Guests with reduced mobility. Guests may request private tour arrangements where available. It is advisable to check the feasibility of excursions before booking.
- For Beach Tours, swimming towels and bathing suits are advised.
- Some archaeological sites, museums and places of interest charge supplements for the use of videos and cameras. These extras are not included in the price of the excursion; further details will be given on board.

All guests of the MSC Yacht Club (on board MSC Preziosa, MSC Divina, MSC Splendida and MSC Fantasia) can, by simply contacting their Concierge, enjoy personalized land excursions via chauffeur-driven car or minivan (reservations, availability and prices on request)."

### PRE- AND POST-CRUISE STAY
Should demand exceed the number of rooms available in the advertised hotel, MSC Cruises reserves the right to provide guests with accommodation in a different hotel of the same category.

### SERVICE CHARGE
During your cruise, you will meet staff throughout the ship who provide you
with excellent service. They are supported by just as many staff and crew who work hard behind the scenes to ensure you enjoy every moment onboard. For your convenience MSC Cruises will automatically add a daily Hotel Service Charge to your shipboard account, based on your chosen itinerary and the number of days for which the services are actually provided. The Hotel Service charge serves to ensure we maintain the highest quality standards of service to our guests. The daily amounts below have been calculated with this in mind and cannot be modified. However, should you wish to remove any of the daily Hotel Service Charge in the unlikely event that you do not receive satisfactory service, you may do so by contacting the Guest Relations Manager on board.
If you wish, the daily Service Charge for your cruise can be added to the price of your cruise at the time of booking, rather than added to your onboard account during the cruise. Please let your booking agent know if you would like to add the Service Charge to your cruise price. For further details of the amounts payable in each currency, please refer to the table you can find on page 173.

**Tips**
MSC Cruises does not recommend tipping individual members of staff.

**Bar Service Charge**
A 15% Bar Service Charge is automatically added to all purchases.

### OTHER SERVICES
The following services are charged as extras: photographer, casino, video games, 4D cinema (MSC Preziosa, Divina, MSC Splendida, MSC Fantasia and MSC Magnifica) and F1 simulator (only on MSC Preziosa, Divina, MSC Splendida and MSC Fantasia), golf simulator (only on MSC Sinfonia), bowling (only on MSC Splendida and MSC Magnifica), internet stations, hairdresser, barber, beauty salon, Turkish bath, sauna and massages, laundry and ironing. A golf practice facility is available on MSC Musica. Minigolf is available free of charge onboard MSC Poesia, MSC Orchestra, MSC Musica, MSC Sinfonia, MSC Opera, MSC Lirica, and MSC Armonia.
Post office: mail can be taken to the on board Information Office who will provide the necessary postage (which will be charged to the Guest) and pass it to our local representatives for mailing.
Telephone, fax and e-mail services are available at the rates displayed onboard.
The telephone numbers to contact the ships from landlines are shown on page 179.

### PHOTO GALLERY & PHOTO SHOP

**Photography**
An on-board Photo Service is available throughout your cruise. Professional photographers will capture the highlights of your cruise both on board and ashore, and record anniversaries, and other special moments. You can view their work at your leisure in the Photo Gallery. The Photo Manager will also be happy to discuss any specific requirements you may have.

**Portraits**
Our photographers can also create portraits of you and your family or friends using a variety of high quality studio backgrounds or setting up at key locations throughout the ship, such as the Grand Staircase. No appointment is required. All portraits will be displayed in the Photo Gallery and are available for you to purchase during the cruise.

**Video Dvd Service**
A dedicated team of skilled videographers is on hand to video special events during the cruise. They also accompany guests on excursions, capturing the memorable places visited on video. At the end of each cruise, the team produces a special video record of your cruise on DVD, which may be purchased at the Photo Gallery.

**Retail products**
A wide range of products to satisfy all your photographic and video needs can be purchased in the Photo Gallery. As well as films, batteries, there is a wide selection of digital cameras and video cameras at duty free prices. Our photo team is available to offer advice, answer your questions and help you select the right equipment for your needs and budget.

### WIRELESS INTERNET "HOTSPOT" SERVICE
If you are an avid Internet user, you can continue surfing the web during your cruise by connecting to the Internet with your laptop or PDA. Just connect to the ship's network, available via a wireless connection in all common areas of the ship; on all the ships of Fantasia and Musica Class the wireless network is also available in all cabins and suites; on some specific cabins of Lirica Class* you can connect to the internet using the cable available from the Information Desk, following the instructions provided on the home page to register. To access the hot spot service, just select the amount of credit you require and it will becharged directly to your on-board account. It is also possible to rent a limited number of laptop from the Information Desk (only on the ships of Fantasia Class). For MSC Yacht Club Guests, this service is available on all Fantasia class ships free of charge from the Concierge Desk (also in this case there's a limited number of laptop). Internet access via satellite is a significantly different experience than high-speed connections on shore. Onboard Internet access is not guaranteed at all times due to the nature of satellite communications, which are subject to occasional disruptions due to weather patterns and location. Accessing E-mail and the Internet in the middle of the world's oceans is a triumph of cutting edge satellite technology. Our investment into this technology matches some of the most prestigious companies in the world, but even so it cannot be as fast as your home broadband. This is because the data must be transmitted over a slower wireless signal to satellites 22,000 miles above the Earth, which then bounce the data back down to the exchange. At home the data is sent down your fast cable connection to your local exchange, just around the corner from your house. We are continually reviewing our investment to secure you as fast a connection as possible and challenge fjords, glaciers and other grand geographical locations, to provide you with as seamless and consistent a service as possible. Details and offers available will be posted on the Daily Program.

### INTERNET C@FÉ
Your Cruise Card will also allow you to access the Internet. At the Internet Café you can stay connected with the world by using the Internet browser, just like you would at home. The service is subject to the rates displayed on board.

### VOLTAGE
Electricity on board all ships is supplied at a voltage of 110/220 V in the cabin. Guests may request electrical outlet adapters from the Information Office. Please note that no heat-generating devices (like electric kettles, bottle warmer for babies, electric blanket, etc.) are allowed onboard.

### VALUABLES
Safe deposit boxes are provided in all cabins. The Company assumes no responsibility for loss or theft of money or valuables stored in the cabin, in luggage or left unattended.

### WEDDINGS AND CEREMONIES
With MSC Cruises you can live out your romantic dream in a way you'll always remember. Contact the MSC Wedding Planner via your travel agent or directly at the ship's Reception area to arrange a symbolic ceremony on board to celebrate your wedding, renew your vows or simply declare your love.

### CURRENCY ON BOARD
For cruises in the Mediterranean, Northern Europe, Canary Islands, Antilles as well as southbound transatlantic cruises departing from Europe the onboard currency is the Euro (€).
For cruises in the Caribbean, South America and South Africa, as well as transatlantic cruises going to Europe, the onboard currency is the US Dollar ($).

### MSC CRUISES AND UNICEF
From July 13th, 2009, MSC Cruises has been supporting an innovative UNICEF programme to combat poverty and inequality by helping ensure disadvantaged children in Rio de Janeiro and São Paolo gain quality education. Guests are also invited to "get on board for children" and make a difference by offering a modest donation of as little as €1.00 (or $1.50), which will be added to the bill at the end of the cruise. This small offering, valid on all ships in the MSC Cruises fleet, is of course optional. Guests may freely decide whether to increase, decrease or cancel it, communicating their decision to the Accounting Office before 22.00 of the last day of the cruise. This Office is at guests' disposal for further information. For your convenience, should you give no indication to change the amount, the sum of €1.00 (or $1.50) will be automatically debited to your final account. For more information, please read the informational brochure left in every cabin or visit www.msc-unicef.org.

### ANIMALS
No animals are allowed on board, apart from recognised assistance dogs.
Bringing assistance dogs on board is, in any case, subject to approval by the company and must be requested by the Guest when booking.

### LITTERING
We ask our guests to not to throw anything into the sea and to work with us to safeguard the sea, marine life and the ecosystem.

### VISITORS
For security reasons, visitors are not permitted on board.

### PARKING
MSC Cruises has a special arrangement with a car park at most ports of embarkation. There is a charge for this service. Guests are advised to phone in advance for reservations. Please contact your travel agent or visit our website www.msckrstarenja.com for details and prices.

The full text of the conditions of carriage is available at our website: www.msckrstarenja.com

The itinerary schedules included in the annual brochure are up to date as of the printing date 01/2014. Itineraries and other information may be subject to change during the year: up-to-date information will always be available on www.msckrstarenja.com

## SERVICE CHARGE TABLE

### MEDITERRANEAN, NORTHERN EUROPE, ANTILLES, CANARY ISLANDS AND THE UNITED ARAB EMIRATES

| Cruises of 9 days / 8 nights or less | | Cruises of 10 days / 9 nights or more | | Grand Cruises to/from Emirates, Antilles, Canary Islands | |
|---|---|---|---|---|---|
| Adults (18 and over) | 7 Euro per night | Adults (18 and over) | 6 Euro per night | Adults (18 and over) | 6 Euro per night |
| Child (14 and over) | 3.5 Euro per night | Child (14 and over) | 3 Euro per night | Child (14 and over) | 3 Euro per night |
| Child (Under 14) | No Service charge applied | Child (Under 14) | No Service charge applied | Child (Under 14) | No Service charge applied |

### SOUTH AFRICA CRUISES

| South Africa Cruises | | Grand Cruises from South Africa (Northbound) | | Grand Cruises to South Africa (Southbound) | |
|---|---|---|---|---|---|
| Adults (18 and over) | 6 US Dollars per night | Adults (18 and over) | 6 US Dollars per night | Adults (18 and over) | 6 Euro per night |
| Child (3 and over) | 3 US Dollars per night | Child (3 and over) | 3 US Dollars per night | Child (14 and over) | 3 Euro per night |
| Child (Under 3) | No Service charge applied | Child (Under 3) | No Service charge applied | Child (Under 14) | No Service charge applied |

### SOUTH AMERICA CRUISES

| South America Cruises | | Grand Cruises from South America (Eastbound) | | Grand Cruises to South America (Westbound) | |
|---|---|---|---|---|---|
| Adults (18 and over) | 9 US Dollars per night | Adults (18 and over) | 9 US Dollars per night | Adults (18 and over) | 6 Euro per night |
| Child (3 and over) | 4.5 US Dollars per night | Child (3 and over) | 4.5 US Dollars per night | Child (14 and over) | 3 Euro per night |
| Child (Under 3) | No Service charge applied | Child (Under 3) | No Service charge applied | Child (Under 14) | No Service charge applied |

### CARIBBEAN

| Caribbean | | Grand Cruises from Caribbean (Eastbound) includes positioning Miami to South America and return | | Grand Cruises to Caribbean (Westbound) | |
|---|---|---|---|---|---|
| Adults (18 and over) | 12 US Dollars per night | Adults (18 and over) | 12 US Dollars per night | Adults (18 and over) | 8 US Dollars per night |
| Child (3 and over) | 6 US Dollars per night | Child (3 and over) | 6 US Dollars per night | Child (14 and over) | 4 US Dollars per night |
| Child (Under 3) | No Service charge applied | Child (Under 3) | No Service charge applied | Child (Under 14) | No Service charge applied |

* except onboard MSC Magnifica

* Except on board MSC Magnifica.

BOOKING CONDITIONS

THESE ARE THE TERMS AND CONDITIONS, WHICH APPLY TO YOUR CRUISE. PLEASE READ THEM CAREFULLY AS YOU WILL BE BOUND BY THEM.

All cruises featured in this brochure are offered for sale by MSC Crociere S.A, the "Company". In the Conditions (as defined below) the following expressions shall have the meanings defined hereunder: "Booking" means the steps taken by the passenger to enter into a Contract with the Company.

"Booking Terms & Conditions" means the terms and conditions and the information contained in the relevant Company brochure and/ or other information which will form the express terms of your contract with the Company. "Carrier" means the entity who has undertaken the obligation to carry or performs the carriage of the Passenger from one place to the other as indicated in the cruise ticket, airline ticket or other ticket issued for the transport by road and is thereby indicated on such documents as "carrier".

Carrier includes the owner and/or the charterer and/ or operator and/ or their servants and/or agents of any transport provider "Company" means MSC Crociere S.A. whose registered address is 12-14, Chemin Rieu, CH-1208 Geneva, Switzerland who organises Cruises and/or packages and sells or offers them for sale, whether directly or through a Sales Agent "Conditions of Carriage" means the terms and conditions under which the Carrier provides transport either by air, road or sea. The Conditions of Carriage may refer to the provisions of the law of the country of the Carrier and/or International conventions which may limit or exclude the liability of the Carrier. Copies of the Conditions of Carriage of any Carrier are available to the Passengers upon request.

"Contract" means the contract concluded between the Company and the Passenger relating to the relevant Cruise or Package which is evidenced by the issue of the confirmation invoice sent by the Company or its Sales Agent to the passenger. "Cruise" means the cruise as described in the relevant Company brochure or other documentation produced for or on behalf of the Company.

"Disabled Person" or "Person with Reduced Mobility"; means any person whose mobility when using transport is reduced as a result of any physical disability (sensory or locomotor, permanent or temporar y), intellectual or psychosocial disability or impairment, or any other cause of disability or impairment or as a result of age, and whose situation needs appropriate attention and adaptation to his/ her particular needs for the services made available to all passengers.

"Force Majeure" means any unforeseeable and unpredictable event out of the Company's control including Acts of God (such as, flood, earthquake, storm, hurricane or other natural disasters), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, ebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, riots, civil disturbances, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks, nationalisation, government sanction, blockage, embargo, labour dispute, strike, lockout or interruption or failure of electricity or telephone ser vice and/or any unforeseen technical problems with transport including changes due to rescheduling or cancellation or alteration of flights, closed or congested airports or ports.

"Package" means the cruise, and flight(s) and or any pre-cruise and/or post-cruise arrangement for accommodation. It does not include shore excursions or shuttle services which do not form part of the inclusive Package price.

"Passenger" means each and every person named either on the Booking confirmation or on the invoice or on a ticket issued by the Company "Sales Agent" means the person who sells or offers for sale the Cruise or Package put together by the Company, or on behalf of the Company

"Shore Excursion" means any excursion, trip or activity ashore that is not included as part of the all-inclusive price of the Cruise and is offered for sale by the Company onboard its vessels.

1. BOOKING PROCEDURE AND DEPOSIT

1.1 In order to proceed with a Booking, the Passenger must contact the Company or the Company's authorised agent or representative.

1.2 By Booking for a Cruise or Package, the person making the booking confirms, agrees and accepts that all persons named in the Booking request and on the invoice have agreed to be bound by the Booking Conditions and that he/she has authority to accept these Booking Conditions on behalf of all the persons named on the Booking request and invoice.

1.3 A non-refundable deposit in the amount of 25% of total value of the cruise booked per person is due and payable by the Passenger at the time of booking.

1.4 A Booking will be completed and the Contract will be effective only when the Company accepts the booking by sending a confirmation invoice to the Passenger or to the Passenger's Sales Agent.

2. CONTRACT

2.1 Every Cruise is subject to availability at the time of booking. No Contract shall be made until the deposit or full amount is paid and the confirmation invoice provided to the Passenger.

2.2 Full payment is required no later than 30 days prior to departure.

2.3 If the booking application is made within 30 days prior to departure, then full payment must be sent at the time of Booking.

2.4 If any Passenger fails to pay the balance 30 days prior to departure, the Company has the right to cancel the booking without notice and levy cancellation charges in accordance with paragraph 13 below, whether the Cruise is resold or not.

3. PRICES AND PRICE GUARANTEE

3.1 No change to the Contract price will be made within the 20-day period before departure or once full payment has been received by the Company.

3.2 The Company reserves the right to modify the Contract price at all times prior to those detailed in 3.1 above to allow variations for:

a) Air transportation costs;

b) Fuel costs for the propulsion of the vessel;

c) Dues, taxes or fees chargeable for services such as embarkation or disembarkation fees at ports or airports. Variations may be upwards or downwards.

For paragraph a) any variation of the Package price will be equal to the extra amount charged by the airline.

For paragraph b) any variation of the package price will be equal to 0.33% of the price of the cruise for every dollar of increase of the fuel per barrel (NYMEX Index). For paragraph c) any variation of the Package price will be equal to the full amount of the fees.

3.3 If the increase amounts to more than 10% on the total Contract price, the Passenger will be entitled to cancel the Contract with a full refund of the Contract price. Such refund does not include insurance premiums paid which are in no case refundable.

3.4 To exercise the right to cancel the Passenger must notify the company in writing within 7 working days of receiving the price increase notification.

4. INSURANCE

4.1 The Company recommends that ever y passenger undertakes an adequate insurance policy which covers them sufficiently from the time the holiday has been confirmed as booked to the end of the cruise.

5. PASSPORT AND VISAS

5.1 Passengers must hold fully valid passports for the whole duration of the cruise and the expiry date must be at least 6 months after the return date. Certain countries insist on machine-readable and digital photo passports, especially Russia and USA.

5.2 The Company is not responsible for obtaining visas for any Passenger, this is the responsibility of the individual Passenger.

6. FITNESS TO TRAVEL

6.1 The safety of all Passengers is of paramount importance to the Company, hence all Passengers warrant that they are fit to travel by sea and by air and that their conduct or condition will not impair the safety or convenience of the vessel or aircraft and the other passengers, and that they can be carried safely in accordance with applicable safety requirements established by International EU or national law.

6.2 The Company has the right to require the Passenger to produce medical cer tificates supporting the fitness to travel.

6.3 Any Passenger with a condition that may affect fitness to travel taking into account the vessel's itinerary must submit a doctor's certificate prior to booking.

6.4 Pregnant women are advised to seek medical advice before travelling at any stage of their pregnancy.

6.5 The Company and/or the Carrier does not have on board any of the cruise vessels adequate medical facilities for childbirth. The Company cannot accept a booking or carry any Passenger who will be 24 weeks pregnant or more by the end of the Cruise.

6.6 The Company expressly reserves the right to refuse boarding rights to any Passenger who appears to be in any advanced state of pregnancy and shall have no liability in respect of such refusal.

6.7 Passengers who are up to 23 weeks pregnant at the end of the Cruise must obtain a medical certificate from a doctor confirming their fitness to travel on board the vessel taking into account the specific itinerary.

6.8 In the case of a booking made by a Passenger who was not aware at the time of booking and could not have reasonably known at the time of booking that they were pregnant then, the Company will refund the full price paid by that Passenger for any cancellation of booking as long as such cancellation is notified immediately as soon as such a Passenger becomes aware of her condition.

6.9 If it appears to the Carrier, the Master or the ship's Doctor that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port or likely to render the Carrier liable for maintenance, support or repatriation, then the Master shall have the right to refuse to embark the Passenger at any port or disembark the Passenger at any port or transfer the Passenger to another berth or cabin. The Doctor onboard shall have the right to administer first aid and any drug, therapy or other medical treatment and/or to admit and/or confine the Passenger to the ship's hospital or other similar facility, if such measure is considered necessary by the Doctor and is supported by the Master's authority. Refusal by the Passenger to cooperate with regard to such treatment may result in the Passenger being disembarked at any port, if necessary through the intervention of local police officers or other competent authorities, and neither the Company nor the Carrier shall be liable for any loss, expense or compensation to the Passenger.

6.10 Where a Passenger is assessed as unfit to travel and refused embarkation then neither the Company nor the Carrier has any liability to the Passenger.

7. DISABLED PERSONS AND PERSONS WITH REDUCED MOBILITY.

7.1 The Company's priority is always the comfort and safety of its Passengers and in order to achieve this the Passenger is asked at the time of booking to provide as much detail as possible of the matters given below so that the Company can consider its obligation to carry the Passenger in a safe or operationally feasible manner, taking into account any issues relating to the design of the passenger ship or port infrastructure and equipment including port terminals which may make it impossible to carry out the embarkation, disembarkation or carriage of the Passenger which may have an impact on the Passengers safety and comfort.

7.2 The Passenger is asked to provide full details at the time of booking if the Passenger is unwell, infirm, Disabled or has Reduced Mobility. The Passenger is asked to provide full details at the time of booking:

a) if the Passenger requires a special Disabled cabin, since there are a limited number of these available and since the Company would like to, wherever possible, accommodate the Passenger so that the Passenger is comfortable and safe for the duration of the cruise.

b) if the Passenger has any special seating requirements.

c) if the Passenger needs to bring any medical equipment on board.

d) if the Passenger needs to bring a recognised assistance dog on board the vessel. Please note that assistance dogs are subject to national regulations.

7.3 Where the Company considers strictly necessary for the safety and comfort of the Passenger and in order for the Passenger to fully enjoy the cruise, it may require a Disabled Person or Persons with Reduced Mobility to be accompanied by another person who is capable of providing the assistance required by the Disabled Person or Person with Reduced Mobility. This requirement will be based entirely on the Company assessing the need of the Passenger on grounds of safety and may vary from vessel to vessel and/or itinerar y to itinerary. Passengers confined to a wheelchair are asked to kindly furnish their own standard size collapsible wheelchair and must also be accompanied by a travelling Passenger fit and able to assist them.

7.4 If the Passenger has any particular conditions, Disability or Reduced Mobility which require personal care or supervision then such personal care or supervision must be organized by the Passenger and at the Passenger's expense. The vessel is unable to provide respite services, one-to-one personal care or supervision or any other form of care for physical or psychiatric or other conditions.

7.5 If after careful assessing the Passenger's specific needs and requirements, the Company concludes that the Passenger cannot be carried safely and in accordance with applicable safety requirements then the Company can refuse to accept a booking or embarkation of a Disabled Person or Person with Reduced Mobility on the grounds of safety.

7.6 The Company reserves the right to refuse to carry any Passenger who has failed to adequately notify the Company of any Disabilities or needs for assistance in order for the Company to make an informed assessment that the Passenger can be carried in a safe or operationally feasible manner on the grounds of safety. If the Passenger does not agree with a decision of the Company under clauses 7.5 to 7.6 of these Terms and Conditions then the Passenger must provide a complaint in writing with all supporting evidence to the Company and the matter will be considered by a Senior Manager.

7.7 The Company reserves the right to refuse to carry any Passenger who in the opinion of the Company and/or the Carrier is unfit for travel or whose condition may constitute a danger to themselves or others on the Cruise on the grounds of safety.

7.8 For the safety and comfort of the Passenger, if the Passenger becomes aware between the date of booking the Package and the date of commencement of the Package that he/she will require special care or assistance as detailed above the Passenger is asked to inform the Company immediately so that the Company can make an informed assessment whether or not the Passenger can be carried in a safe or operationally feasible manner.

7.9 Infirm Passengers or Passengers with wheelchairs or reduced mobility may not be able to go ashore at ports where vessels do not berth alongside. A list of these ports is available upon written request.

8. PUBLIC HEALTH QUESTIONNAIRE

8.1 The Company and/or the Carrier and/or the health authorities in any port shall be entitled to administer a public health questionnaire on their own behalf. The Passenger shall supply accurate information regarding symptoms of any illness including but not limited to gastrointestinal illness and H1N1. The Carrier may deny boarding to any Passenger that it considers in its sole discretion to have symptoms of any illness including viral or bacterial illness including but not limited to Norovirus and H1N1. Refusal by a Passenger to complete the questionnaire may result in denied boarding.

8.2 Where Passengers become ill onboard the cruise with viral or bacterial illness the ship's doctor may request them to remain in their cabin for reasons of safety.

9. FOOD ALLERGIES

9.1 Passengers are reminded that some foods may cause an allergic reaction in certain people due to intolerance of some ingredients. If the Passenger has any known allergies, or is intolerant to any food, he/ she is required to report it to the Maître d'hôtel as soon as convenient after boarding the ship.

9.2 It is the responsibility of the Passenger to ensure that he/she actively avoids any food he/ she is allergic to. The Company will take all reasonable care if made aware in writing of any specific food or ingredient the Passenger has an allergic reaction to and assist the passenger within reason to avoid any such food or ingredients if made aware by the Passenger prior to ordering such food. The Company will not be held responsible for preparing special meals for the Passenger or any prepared meals consumed by the Passenger.

10. MEDICAL ASSISTANCE

10.1 Passengers must have comprehensive travel health insurance covering medical treatment and repatriation costs and expenses.

10.2 In compliance with Flag State requirements, there is a qualified Doctor onboard and a medical centre equipped for first aid and minor conditions only. The Passenger hereby acknowledges and accepts at the time of Booking that the medical centre is not equipped as a land based hospital and the Doctor is not a specialist. Neither the Company, the Carrier, nor the Doctor shall be liable to the Passenger as a result of any inability to treat any medical condition as a result.

10.3 The Passenger acknowledges that whilst there is a qualified Doctor onboard the vessel, it is the Passenger's obligation and responsibility to seek medical assistance if necessary during the cruise and will be responsible to pay for onboard medical services.

10.4 In the event of illness or accident, Passengers may have to be landed ashore by the Company, the Carrier and/or the Master for medical treatment. Neither the Carrier nor the Company make any representation or accept any responsibility regarding the quality of the available medical facilities or treatments at any port of call or at the place at which the Passenger is landed. Medical facilities and standards vary from port to port. Neither the Company nor the Carrier makes any representations or warranties in relation to the standard of medical treatment ashore.

10.5 The Doctor's professional opinion as to the fitness of the Passenger to board the vessel or to continue the cruise is final and binding on the Passenger.

10.6 It is recommended that medical advice is sought before booking for children up to 12 months of age.

11. MEDICAL EQUIPMENT

11.1 It is important that Passengers contact the manufacturer or supplier to ensure that any medical equipment they are intending to bring on board is safe to use. It is the responsibility of the passengers to arrange delivery to the docks prior to departure of all medical equipment and to notify the Company prior to booking if they need to have medical equipment on board so that the Company can ensure that the medical equipment can be carriedsafely.

11.2 It is the Passengers responsibility to ensure that all medical equipment is in good working order and for arranging enough equipment and supplies to last the entire voyage. The ship does not carry any replacement and access to shore side care and equipment may be difficult and expensive. Passengers must be able to operate all equipment.

12. BOOKING CHANGES REQUESTED BY THE PASSENGER

12.1 Save as provided under the provision

12.2 related to requests of name changes, other changes to bookings may be requested after the confirmation invoice has been issued until 6 days prior to departure, subject to a minimum administration fee of 10€ per person per amendment. Any additional costs including cancellations fees and/ or increased prices levied by airlines or other transport providers will be exclusively for the Passenger's account.

12.2 Name changes to bookings may be requested issued until 6 days prior to departure, subject to a minimum administration fee of 10€ per person. Name changes requested within 5 of the departure will be considered as cancellation. Name changes are not always allowed by airlines and other transport providers whenever they are made. Most airlines and other transport providers treat name changes as a cancellation and charge accordingly. Any additional costs including cancellations fees and/ or increased prices levied by airlines or other transport providers will be exclusively for the Passenger's account.

12.3 The Company will make reasonable endeavours to comply with the Passenger requests for changes to flight arrangements. In no case whatsoever will the Company be held liable for flight change requests that cannot be satisfied.

12.4 Requests of amendments to the Booking received within 5 days of departure will be treated as cancellations and the cancellation charges detailed in paragraph below will apply.

12.5 In case the changes requested by the passengers entail the printing of new Cruise tickets, further to the above mentioned fees an amount of 25€ per cabin will be charged to cover the extra costs.

13. CANCELLATION BY THE PASSENGER

13.1 Cancellation of booking must be requested in writing (registered letter, email or fax) to the Company or via the Passenger's Sales Agent. All tickets issued and the confirmation invoice must be returned together with the notice of cancellation.

13.2 To cover the estimated loss incurred by cancellation, the Company will levy cancellation charges in accordance with the following scale: More than 61 days before departure – Loss of Deposit

60 to 46 days before departure – 10%*

45 to 31 days before departure – 25%*

30 to 16 days before departure – 50%*

15 to 6 days before departure – 75%*

5 and less days to date of departure – 100%*

* or loss of deposit whichever is greater.

13.3 It may be possible for the Passenger to claim these cancellation charges from his/her travel insurance provider, subject to any applicable deductibles. It is the passenger's responsibility to make such a claim under the terms of his/her insurance policy.

14. BOOKING CHANGES EFFECTED BY THE COMPANY

14.1 Arrangements for the Cruise are made many months in advance by the Company. Ver y occasionally it may be necessary to alter them and the Company expressly reserves the right to change the arrangements for the Cruise or Package, should such changes become necessary or advisable for operational, commercial or safety reasons.

14.2 In the event of a significant alteration to an essential term of the Contract, the Company will inform the Passenger or his/her travel agent of such change in writing as soon as reasonably possible. The Passenger will be offered the choice of:

a) accepting the alteration; or

b) booking another Cruise from the brochure of equivalent or superior quality, if available; or

c) booking another Cruise from the brochure of lower quality, if available, with a refund of the difference in price; or

d) cancelling and receiving a full refund of all monies paid.

14.3 Passengers must notify the Company of their decision in writing or via their travel agent within 7 working days of receiving the notification of alteration.

15. CANCELLATION BY THE COMPANY

15.1 The Company reserves the right to cancel any Cruise at any time by giving written notice to thePassenger.

15.2 If the cancellation is by virtue of a Force Majeure and/or due to any unusual or unforeseeable circumstances beyond the Company's control, the consequences of which could not have been avoided by the Company even though it has exercised all due care, the Company will offer the Passenger the choice of:

a) receiving a full refund of all money paid; or

b) booking another Cruise from the brochure of equivalent or superior quality at no extra cost, if available; or

c) booking another Cruise from this brochure of lower quality, if available, with a refund of the difference in price.

15.3 If the cancellation is due to reasons other than those indicated in 15.2, the Company will offer the Passenger the same choices as detailed in 15.2.

15.4 The Passenger's decision must be notified to the Company in writing or via their travel agent within 7 working days of the notice of cancellation.

16. THE COMPANY'S LIABILITY

16.1 Subject to 16.4 to 16.8 the Company accepts responsibility for death, injury or illness caused by the negligent acts and or omissions of it and anyone who supplies services, which form part of the Package. The Company limits its liability, where applicable, by the conventions mentioned in 16.4 to 16.8 inclusive. The liability of the Company toward the Passenger is governed also by the International Conventions mentioned hereunder (see cl. 16.3 to 16.8) which provide limitations of liability of the Carrier. The Company is not responsible for any improper or non-performance which is:

a) wholly attributable to the fault of the Passenger.

b) the unforeseeable or unavoidable act or omission of a third party unconnected with the supply of any service to be provided under the Contract;

c) an unusual or unforeseeable circumstance beyond the control of the Company and/or anyone who supplies services which form part of the Package the consequences of which could not have been avoided even if all due care had been exercised, including (but not limited to) an event of force majeure; or

d) an event which the Company and/or anyone who supplies services which form part of the Cruise could not even with all due care have foreseen or forestalled.

16.2 For claims not involving personal injury, death or illness or which are not subject to the conventions referred to in 16.3 to 16.8 inclusive, the Company's liability for improper performance of the Contract shall be limited to a maximum of twice the price which the affected Passenger paid for the Cruise (not including premiums and amendment charges).

16.3 All carriage (by land, air and sea) is subject to the Conditions of Carriage of the actual Carrier. These may limit or exclude liability. They are expressly incorporated into the Contract and are deemed to be expressly accepted by the Passenger at the time of booking. Copies of these terms and conditions are available on request from the Company.

16.4 Carriage of passengers and their luggage by air is governed by various International conventions ("the International Air Conventions"), including the Warsaw Convention 1929 (as amended by The Hague Protocol 1955 or the Montreal Protocol 1999 or otherwise) or the Montreal Convention 1999. To the extent that the Company may be liable as a non-performing air carrier to Passengers in respect of carriage by air, the terms of the International Air Conventions (including any subsequent amendments and any new convention which may be applicable to a Contract for a Cruise between the Company and a Passenger) are expressly incorporated into these Conditions. The International Air Conventions fix limitations of liability of the Carrier for death and personal injury, loss of and damage to luggage and delay. Any liability of the Company toward the Passenger arising from a carriage by air is subject to the limitation of liability provided by said Conventions. Copies of these conventions are available upon request.

16.5 Carriage of Passengers and their luggage by sea shall be governed by the Athens Convention 1974 and EU Regulation 392/2009 when in force ("the Athens Convention") as subsequently amended in 1976 The Athens Convention is expressly incorporated into these Conditions and any liability the Company and/or the Carrier for death or personal injury or for loss of or damage to luggage arising out of carriage by sea shall be solely determined in accordance with the Athens Convention. The Athens Convention limits the Carrier's liability for death or personal injury or loss of or damage to luggage and makes special provision for valuables. It is assumed that luggage has been delivered undamaged to the Passenger unless the latter gives written notice to the Company or Carrier in the following terms:

a) in case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Any damages payable by the Company up to the Athens Convention limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention. Copies of the Athens Convention are available from the Company upon request.

16.6 Insofar as the Company may be liable to a Passenger in respect of claims arising out of carriage by air, land or sea, the Company shall be entitled to all the rights, defenses, immunities and limitations available, respectively, to the actual Carriers (including his own terms and conditions of carriage) and under the Athens Convention, and nothing in these Conditions shall be deemed as a waiver thereof. If any term, condition, section or provision becomes invalid or be so judged, the remaining terms, conditions, sections and provisions shall be deemed severable and shall remain in force.

16.7 The Company's liability will not at any time exceed that of any Carrier under its Conditions of Carriage and/or applicable or incorporated

conventions.

16.8 Except for claims arising out of carriage by air (as provided by 16.4), any liability in respect of death and personal injury and loss of and damage to luggage which the Company may incur to the Passenger, whether under the Contract in accordance with these Conditions or otherwise, shall always be subject to the limits of liability contained in the Athens Convention of 46,666 SDRs per Passenger for death/personal injury.

16.9 Notwithstanding anything to the contrary elsewhere in these Conditions, the Company shall not in any circumstances be liable for any loss or anticipated loss of profits, loss of revenue, loss of use, loss of contract or other opportunity nor for any other consequential or indirect loss or damage of a similar nature.

16.10 The liability of the Company is excluded for claims arising out of loss or damage directly or indirectly occasioned by circumstances where performance and/or prompt performance of the Contract is prevented by reason of war, or threat of war, riot, civil strife, industrial dispute whether by the Company's employees or others, terrorist activity or the threat of terrorist activity, failure of power supplies, health risks or epidemics natural or nuclear disaster, fire or adverse weather conditions or adverse sea states, Passenger's suicide or attempted suicide or the Passenger's deliberate exposure to unnecessary danger (except in an attempt to save human life), or the consequences of participating in an unusual and dangerous activity and any other circumstance of any nature whatsoever outside the Company's control.

16.11 Where the Company has any legal liability for loss of or damage to property otherwise than in accordance with the Athens and/or Montreal Conventions then its liability shall not at any time exceed 500€ and the Company shall not at any time be liable for money or valuables. Passengers must not pack money or other valuables in their luggage.

17. ITINERARY / RIGHT TO CHANGE

17.1 The Company reserves the right at its sole discretion and/or that of the Master of any vessel (which will not be exercised unreasonably) to decide whether to deviate from the advertised or ordinary itinerary, to delay or anticipate any sailing, to omit or change scheduled por ts of call, to arrange for substantially equivalent carriage by another vessel, to tow or be towed or assist other vessels or to perform any similar act which, in its and/or Master's sole discretion will deem advisable or necessary for the safety, of the Passenger, of the vessel and crew. In such circumstances the Company will be under no liability or obligation to the Passenger.

18. PASSENGER'S RESPONSIBILITY

18.1 The Passenger has a duty to follow the instructions and orders of the Master and Officers while onboard. The Passenger hereby accepts and agrees that the Master and Officers are entitled and have authority to inspect any person on board, any cabin, baggage and belonging for safety, security or other lawful reasons.

18.2 The Passenger hereby expressly agrees to allow any such search.

18.3 Passengers must have received all necessary medical inoculations prior to the cruise and have in their possession all tickets, valid passports, visas, medical cards and any other documents necessary for the scheduled ports of call and disembarkation.

18.4 Each Passenger warrants that he/she is physically and mentally fit to undertake the Cruise.

18.5 The Company and/or the Master have the right of refusing the boarding or order the disembarkation of any Passenger should they deem it necessary, for the safety, security, of the Passenger, of the other Passengers or of the ship or should the Passenger's conduct which, in the reasonable opinion of the Master, is likely to endanger or impair the comfort and enjoyment of other Passengers onboard.

18.6 No Passenger shall bring on board any goods or articles of dangerous nature, or any animals whatsoever except for recognized service dogs, subject to above 7.

18.7 The Company will be under no liability whatsoever to any Passenger in respect of any breach or non-observance by any Passenger of the provisions of this clause and any Passenger shall indemnify the Company against any loss or damage occasioned to the Company or any of its suppliers by such breach or non-observance.

18.8 Passenger's behaviour must not affect and reduce the safety, peace and enjoyment of the cruise by other Passengers.

18.9 Passengers must not bring live animals, firearms, ammunition, explosives or flammable, toxic or dangerous substances onboard any vessel, without the written consent of the Company.

18.10 Passengers shall be liable for any damage suffered by the Company and/or the Carrier and/or any Supplier of any service that forms part of the Package as a result of the Passenger's failure to comply with his contractual obligations. In particular, the Passenger shall be liable for all damages caused to the vessel or its furnishings and equipment, for injury or loss to other Passengers and third parties, and also for all penalties, fines and expenses attributable by the Passenger that the ompany, Carrier or Supplier may be liable to pay.

19. FLIGHTS

19.1 The Company is unable to state the identity of the carrying airline or the aircraft type. All flights will be operated on scheduled or chartered services of recognied air lines. In those circumstances the air ticket payment needs to be made by the Company in advance and is nonrefundable under any circumstances. Any cancellation by the Passenger at any time will result in the air fare cost being payable by that Passenger regardless of the cancellation provisions with regard to the cruise.

19.2 The Passenger will receive confirmation of flight timings and routes with their travel documents.

19.3 For travel on dates other than those published in the brochure or on a particular carrier or routing a higher fare may apply in which case the Passenger will be notified before booking.

19.4 The Company is not the air carrier or an operating air carrier as defined by The Civil Aviation (Denied Boarding, Compensation and Assistance) Regulations 2005 (the "2005 Regulations") The obligations under these Regulations for compensation are exclusively those of the air carrier and/or operating air carrier and all claims relating to cancellation, delay or denied boarding in respect of air transportation must therefore be made to the relevant air carrier.

19.5 The Company shall have no liability under the 2005 Regulations such liabilities being entirely those of the air carrier to whom the Passenger must address all claims. In exercising their rights under the 2005 Regulations the Passenger must seek to take as much of the Contract as possible and must not prejudice the Company's rights under these Booking Conditions or in law.

19.6 Where air carriage is included in the Contract, the Company will advise Passengers of flight timings from data supplied by the air carrier as part of the holiday documentation. The flight schedule is for information only. The Passenger's contract of carriage and the rights and obligations arising under it remain with the air carrier. It is the Passenger's responsibility to ensure arrival at the airport in sufficient time to check in and board the aircraft. Passengers must note that not all medical equipment can be carried or used onboard aircraft. Passengers must check with the airline prior to carriage.

19.7 If the Contract does not include flights, it is the Passenger's responsibility to obtain a valid ticket directly from an air carrier suitable for and in time for travel to the vessel (and including local transfers which the Passenger must arrange). The Company shall not be responsible for any liabilities arising in respect of flights or transfers arranged by the Passenger.

20. COMPLAINTS

20.1 Any Passenger with a complaint whilst on a Cruise must bring it to the attention of the Cruise staff onboard as soon as possible. If the Cruise staff is unable to resolve the problem, any complaint must be notified in writing to the Company within 10 days of the termination of the Cruise. Failure to report the complaint within this time may adversely affect the Company's ability to deal with it. Complaints relating to any other part of a package must be made promptly to the Company or the supplier.

21. CONSUMER PROTECTION

21.1 All passengers' rights stated in these terms are consistent with the Consumer Protection Act.

22. DATA PROTECTION

22.1 Passenger provides personal data voluntarily. Personal data is necessary for realisation of the service requested. Company agrees not to share personal data with third parties, except in purpose of realisation of service requested. Exception in which personal data should be given to third party is in case of insurance package agreement during passenger's travel to destination and stay abroad. If passenger signs travel insurance, personal data will be forwarded to insurance company. All personal data should be kept in the database, according to Act on Personal Data Protection.

23. VARIATION

23.1 No variation of these terms shall be effective unless in writing and signed by the Company.

24. SMOKING POLICY

24.1 MSC Cruises respects the needs and desires of all Guests, and we have considered carefully the subject of those who smoke and those who do not. In compliance with global standards, smoking is freely permitted in dedicated areas throughout the ship and equipped with a special air extraction system.

24.2 In principle, smoking is not permitted in any food service areas (buffets and restaurants, the medical centres, child-care areas, corridors or elevator foyers, areas where Guests are assembled in groups for safety exercises, disembarkation or tour departures, public toilets, or in bars close to areas where food is served.

24.3 The Company highly recommends Passengers avoid smoking in the cabins because of the risk of fire. Smoking on the cabin balconies is not allowed.

24.4 Smoking is permitted in several bars on each ship, and on one side (indicated by signage) of the principal outer pool deck areas, where ashtrays are provided.

24.5 Throwing cigarette butts over the side of the ship is prohibited.

25. LIABILITY OF EMPLOYEES, SERVANTS ANDSUBCONTRACTORS

25.1 It is hereby expressly agreed that no servant or agent of the Company and/or the Carrier, including the Master and crew of the cruise vessel concerned including independent subcontractors and their employees as well as the underwriters of these parties shall in any circumstance whatsoever be under any liability whatsoever beyond these Booking Conditions and these parties may invoke these General Booking Conditions and the Conditions of Carriage to the same extent as the Company and/or the Carrier.

25.2. Shore Excursions are operated by independent contractors even if sold by Sales Agents or on board the cruise ship. MSC shall not be responsible in any way for the services provided by such independent contractors. The Company operates as mere agent for the Shore excursion provider. The Company has no direct control over the shore excursion providers and their services hence in no case whatsoever will the Company be held liable for loss, damages and injuries suffered by the Passenger as a result of the negligence or otherwise of the Shore Excursion providers. The Company will exercise reasonable skill and care in the selection of a reputable Shore Excursion provider. In assessing performance and/or liability of Shore Excursion providers, local laws and regulations will apply.

26. LAW AND JURISDICTION

26.1 The present contract is governed by European Union law. Should any dispute arise on the interpretation or application of the present contract, it will be deferred to the Tribunal/Court of Geneva to be considered has having exclusive jurisdiction on every dispute.

27. ERRORS, OMISSIONS AND CHANGES

27.1 Every effort has been made to ensure accuracyof the brochure content but certain changes and revisions may take place after the printing of this brochure. It is recommended to check with the travel agent or by visiting the Company's website for the most up to date terms and conditions.

# *Dear Traveller... welcome on board!*

*It was back in 1675 when the Aponte family established its seafaring traditions. Since then, over the last 300 years, our experience has grown considerably and so has our fleet. Today, we are proud to run the largest privately owned cruise company in the world.*

*Our ships now sail far beyond the Mediterranean, but we have continued to take its spirit with us, wherever we go. It's not a company policy, it's a way of life that shapes everything that we do.*

*When someone steps on board an MSC cruise, they know that they are welcome. They are not merely our passengers, they are our guests. And while we offer a host of activities and experiences on board, everyone - families, couples and friends alike - knows that they are free to do as much or as little as they please.*

*Authenticity is important to us, so our crew and staff will always be honest and genuine. Their personalities and intuitions are encouraged. Because the personal touch will always mean more than following stringent rulebooks.*

*Of course, good food is at the very heart of our culture. Insisting on the freshest ingredients means that our chefs can uphold the traditions of the finest Mediterranean cuisine, loved the world over.*

*Above all, we want our travellers to enjoy every aspect of their time on board. To feel as relaxed and as comfortable as possible. To experience the moments that make life special. And to savour each and every one of them. Because we believe that life should be measured in moments. Not minutes.*

*Last year, 1.4 million people around the world chose to cruise with us, the Mediterranean way. We would like to feel that their experience was one that will stay with them forever.*

*We have come a long way since 1675. But we are proud of the things that we do that will never change.*

Pierfrancesco Vago | Executive Chairman MSC Cruises

# *Travelling with us means choosing.*

## CHOOSING THE MEDITERRANEAN ART OF LIVING.

To voyage aboard an MSC ship is to live an art that originated in the heart of the Mediterranean, the love of its peoples and the sea. An art expressed in the impeccable yet warm and friendly service which accompanies you on historic sea routes to new discoveries. Prepare yourself for the exceptional, including the quality and variety of select fresh food, because everything here is about the authentic flavours of genuine living, as Mediterranean tradition demands.

## CHOOSING THE ART OF TRAVEL THAT EXPLORES EVERY SEA IN THE WORLD.

Discover your inner traveller with over one hundred and fifty sea routes and six hundred cruises designed to satisfy your wanderlust in every way. Choose a Minicruise, a classic 7 or 11-night holiday, or treat yourself to an MSC Grand Voyage across the oceans. From the Mediterranean to the North Sea and Tropics, MSC Cruises will convey you to the world's most beautiful destinations, living their heartbeat with excursions in the care of expert guides.

## CHOOSING TO LIVE THE DREAM OF A SHIP THAT'S DESIGNED AROUND YOU.

The MSC Cruises fleet has been created to make your dreams come true, with twelve ultramodern ships designed to meet your every need with a unique cruise experience. No effort is spared to make every moment special. You'll relish the extensive choice of gourmet restaurants, original plays and shows, discos and entertainment team adventures, shopping, casinos and Sports and Spa Centres on board. What's more, kids travel free and thrill to the wide choice of games and dedicated entertainment solutions for every age. Discover the countless options that allow you to create a holiday that's tailor made for you and your loved ones.

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IN AN INCREDIBLE VOYAGE.

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# ANYTIME, ANYWHERE

All the numbers your friends
and family need to get in touch.

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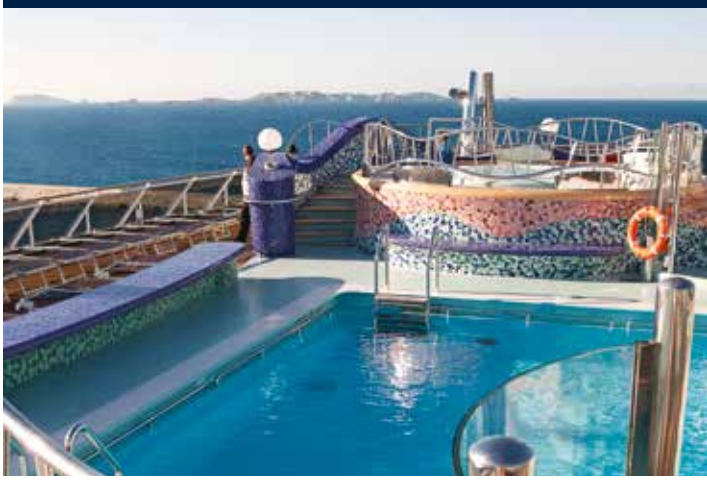
MSC Krstarenja Ltd. Travel agency | Sv Križa 3 20000 Dubrovnik-HR | HR-AB-20-060182295 | MB 1611275 | OIB 71377151383
On behalf and for the account of MSC Crociere SA Geneva (CH)

*Source : MSC Satisfaction questionnaire filled by MSC travellers in 2012, on a sample of 625.330 travellers (aged 18 and more).

# USEFUL NUMBERS



| FANTASIA CLASS | MSC PREZIOSA | MSC DIVINA | MSC SPLENDIDA | MSC FANTASIA |
|---|---|---|---|---|
| | Dialling code:<br>**00870**<br>by telephone:<br>**765109826**<br>**765109828**<br>**765109829**<br>by fax:<br>**765109827**<br>**765109830** | Dialling code:<br>**00870**<br>by telephone:<br>**765097163**<br>**765097164**<br>**765097166**<br>by fax:<br>**765097165**<br>**765097168** | Dialling code:<br>**00870**<br>by telephone:<br>**764911645**<br>**764911646**<br>**764911642**<br>by fax:<br>**764911644**<br>**764911647** | Dialling code:<br>**00870**<br>by telephone:<br>**764878834**<br>**764878835**<br>**764878837**<br>by fax:<br>**764878836**<br>**764878839** |

| MUSICA CLASS | MSC MAGNIFICA | MSC POESIA | MSC ORCHESTRA | MSC MUSICA |
|---|---|---|---|---|
| | Dialling code:<br>**00870**<br>by telephone:<br>**765046690**<br>**765046693**<br>by fax:<br>**765046692**<br>**765046695** | Dialling code:<br>**00870**<br>by telephone:<br>**764837233**<br>**764837236**<br>by fax:<br>**764837234**<br>**764837237** | Dialling code:<br>**00870**<br>by telephone:<br>**761120770**<br>**761120775**<br>by fax:<br>**761120774**<br>**761120778** | Dialling code:<br>**00870**<br>by telephone:<br>**764614351**<br>**764614354**<br>by fax:<br>**764614356**<br>**764614352** |

| LIRICA CLASS | MSC OPERA | MSC LIRICA | MSC SINFONIA | MSC ARMONIA |
|---|---|---|---|---|
| | Dialling code:<br>**00870**<br>by telephone:<br>**335762710**<br>**335762720**<br>by fax:<br>**335762711**<br>**335762721** | Dialling code:<br>**00870**<br>by telephone:<br>**335604210**<br>**335604220**<br>by fax:<br>**335604211**<br>**335604221** | Dialling code:<br>**00870**<br>by telephone:<br>**335671611**<br>**335671621**<br>by fax:<br>**335671614**<br>**335671623** | Dialling code:<br>**00870**<br>by telephone:<br>**335728110**<br>**335728120**<br>by fax:<br>**335728113** |